

All Events

Comments

Event: [EXERCISE] NSPA Exercise: Healthcare Surge Event

Added: 10/23/2018 4:08 PM

Creator: Curfiss, Katie

Org: South Roanoke Nursing Home

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Have you activated your organization's Emergency Operations Plan (EOP) at your facility? Yes

2) Provide the name and telephone number for your local emergency manager (hint check nspa1.org/emcontacts). Marci Stone (540) 853-2426

3) Provide your primary and alternate means of communicating with staff. Communicating verbally at this time

4) Provide information about the general operational status of your facility or business. Normal operation

5) Provide information as to the number of additional patients, residents, or individuals that could be received at your facility, consider space, staff, supplies, and equipment that would be needed to support. Can receive 8 residents (4 male, 4 female)

6) Do you have any resource needs that would be required at this time to support a surge event? No further resources needed at this time

7) Update your VHASS STATUS BOARD as appropriate with information as to capacity to receive additional surge and the status of your organization's EOP Implementation. EOP is activated for this surge event

Replies

Author: Hawkins, Robert

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 04:09 PM

Reply: Thank you for the update.

Event: [EXERCISE] NSPA Exercise: Healthcare Surge Event

Added: 10/23/2018 4:01 PM

Creator: Hawkins, Robert

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

1) Have you activated your organization's Emergency Operations Plan (EOP) at your facility?

2) Provide the name and telephone number for your local emergency manager (hint check nspa1.org/emcontacts).

3) Provide your primary and alternate means of communicating with staff.

4) Provide information about the general operational status of your facility or business.

5) Provide information as to the number of additional patients, residents, or individuals that could be received at your facility, consider space, staff, supplies, and equipment that would be needed to support.

6) Do you have any resource needs that would be required at this time to support a surge event?

7) Update your VHASS STATUS BOARD as appropriate with information as to capacity to receive additional surge and the status of your organization's EOP Implementation.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 12:09 PM
Creator: Kerr, Kendra
Org: Centra PACE, Gretna
Org Type: PH
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Public Health

Centra PACE, Gretna is ending the event.

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:13 PM
Reply: Thank you, Kendra.

Author: Hawkins, Robert
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:14 PM
Reply: Update received. Thank you.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 12:09 PM
Creator: Clark, JT
Org: Near Southwest Preparedness
Alliance
Org Type: RHCC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Regional Healthcare Coordinating Center

NSPA is concluding activities for this exercise. Thank you for your participation. The After Action Review Meeting is scheduled for Tuesday, October 23rd at 10:00 am.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:59 AM
Creator: Gibson, David
Org: Kroontje Center at Warm Hearth
Village
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

KHCC ending event
EOP reviewed
DME company has guaranteed delivery of beds and supplies by the end of day and Emergency contact chain was activated in which all calls were placed within 1 hour.

Replies

Author: Hawkins, Robert
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:02 PM
Reply: Thank you for the update and for participating!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:54 AM
Creator: Trent, Brian
Org: SOVAH Health - Danville
Org Type: HOSP
Region: Near Southwest

THIS IS AN EXERCISE

SOVAH Health Danville

We have reviewed our EOP regarding a surge.

At this time, we are ending IC and exercise on our end.

Regions:
Near Southwest

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:56 AM

Reply: Thank you, Brian. And thanks to SOVAH Health - Danville for participating!

Organization Types:
Hospital

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:52 AM
Creator: Harms, Nancy
Org: Virginia Veterans Care Center
Org Type: LTC
Region: Near Southwest

VVCC ending event. EOP reviewed. Everbridge Response well received by external contacts.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:56 AM

Reply: Thank you, Nancy.

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:49 AM
Creator: Dowdy, Joe
Org: Horizon Behavioral Health -
Lynchburg (Langhorne Road)
Org Type: SUPP
Region: Near Southwest

UPDATE

All EOC information has been documented on ICS forms and, each Horizon location is now in Demobilization status for the drill in order to return to normal Operations to minimize client impact.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:56 AM

Reply: Thank you, Joe. We appreciate your participation.

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 11:49 AM

Creator: Saunders, Peggie

Org: Renal Care Group- Danville
(Fresenius)

Org Type: DS

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Dialysis Services

update

Additional Staff alerted via cell phone to be on standby if additional patients need to be diverted to the facility, Medical Director aware

Open under no issues able to accept overflow of patients with dialysis needs

Patients contacted via phone three patients were unable to be reached message left to call facility

Fuel Company checked generator with in an hour

Paper copies of prescriptions available in case of loss of internet connection

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:54 AM

Reply: Thank you, Peggie!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 11:32 AM

Creator: Turpin, Tammy

Org: Carilion Giles Community Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

CNRV and CGCH ending participation at this time. Thank you for the opportunity to work with so many different agencies within our region at one time. The entire drill process and documents have been invaluable to us and we appreciate the support of NSPA!

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:35 AM

Reply: Thanks so much, Tammy!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 11:27 AM

Creator: Claiborne, Jason

Org: Stratford Health Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Training Event

1. activated emergency procedures for facility
2. Chris Slemp 434-432-7921
3. primary- telephone secondary -cellular
4. Facility is operating at normal capacity but under emergency operations in anticipation of surge.
5. Facility activated our communication plan to ensure staffing in place.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:58 AM

Reply: Thank you, Jason!

Author: Hawkins, Robert

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:59 AM

Reply: Update received. Thank you

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 11:23 AM

Creator: jones, Andy

Org: Richfield Retirement Community-
Recovery & Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

THIS IS AN EXERCISE

Richfield Recovery Care Center

We have reviewed our EOP regarding a surge. Met with department directors on surge issues, concerns, etc.

At this time, we are ending the exercise on our end and command center.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:25 AM

Reply: Thank you, Andy.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:18 AM
Creator: Barbour, Troy
Org: LewisGale Hospital Alleghany
Org Type: HOSP
Region: Near Southwest

Exercise Exercise

We have reviewed the surge plan, went to various areas and talked with Department directors on surge issues, gaps and concerns.

At this time, we are closing the exercise on our end and standing down the command center.

Regions:
Near Southwest

Organization Types:
Hospital

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:19 AM

Reply: Thank you, Troy.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:18 AM
Creator: Nugent, Elizabeth
Org: Heartland Healthcare Center -
Lynchburg
Org Type: LTC
Region: Near Southwest

Drill only

1. activated emergency procedures for facility
2. Melissa Foster 434-455-4285
3. primary- text secondary -cellular/telephone
4. Facility is operating at normal capacity but under emergency operations.
5. Facility activated telephone tree to ensure staffing in place. No further immediate needs.

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

We verified that facility has an emergency supply of nurse noted to be done by hand in event we lose our computer system. We verified with Watts Petroleum how long it would take them to get emergency fuel to us for our generator. Under normal operating hours, 30 minutes. In emergency situations after hours, and on weekends, 1 hour.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:59 AM

Reply: Thanks for participating, Elizabeth.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:11 AM
Creator: Walker, Jeremiah
Org: Mountain Regional Hospice
Org Type: SUPP
Region: Near Southwest

We have activated our emergency operating procedures.

Our local emergency manager is Ryan Muterspaugh 540-863-6600 or 540-965-1770

Primary Communication: Telephone/Cell Phone Secondary Communication:
Email

Regions:
Near Southwest

We operating normally; however, we have activated emergency operating procedures.

Organization Types:
Support Agency / Organization

We have the ability to care for 7 additional patients.

We have sufficient resources to care for our patients and an additional surge of 7 patients.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:59 AM

Reply: Thank you, Jeremiah.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:11 AM
Creator: Thompson, Tiffany
Org: Heartland Healthcare Center -
Lynchburg
Org Type: LTC
Region: Near Southwest

Heartland Lynchburg's communication is in place by utilizing the phone tree.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:15 PM

Reply: Thank you, Tiffany.

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:01 AM
Creator: Flynn, Chuck
Org: Friendship Assisted Living
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Friendship Assisted Living has activated our EOP at the the facility.
Chuck Flynn 540-293-2704 Administrator
We are communicating through phones, cellphones and email.
We are functioning at normal operations. No current issues.
We are able to take 3 female and 3 male residents at this time. We have adequate staffing to handle this surge.
We do not require any additional resource needs at this time.

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:15 PM
Reply: Thank you, Chuck.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:01 AM
Creator: Stovall, Brian
Org: Franklin Health & Rehabilitation
Center
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Franklin HRC:
EOP activated and Sr Mgment Team convened. Operating as normal.
Staff comm. via person, phone, and text.
WE ahve nort resource need at this time.

We tested our contact to our MD as well as a few pts testing notification processes. We also contacted the Oxygen vendor and DME vendor to test theri ability to r espond to a surge need with both able to meet our needs quickly iof required.

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:15 PM
Reply: Thank you, Brian.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 11:01 AM
Creator: Donithan, Gwen
Org: Roanoke Valley Center for Sight -
Roanoke
Org Type: OCC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

- Roanoke Valley Center for Sight - Roanoke VA
- 1) We have activated our Emergency Operations plan
 - 2) Marci Stone 540-853-2426
 - 3) Primary communication: telephone, secondary communication: text
 - 4) Open for business
 - 5) 10
 - 6) No resource needs at this time.

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:15 PM
Reply: Thank you, Gwen.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:57 AM
Creator: Parks, Ann
Org: Alleghany Health & Rehab
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Alleghany has reached out to staff due to the possibility of surge we need all hands on deck. Sent a mass text to safe and received replies from 10 employees within 10 minutes of the text.

Reached out to generator company and it will take 2 hours with drive time for them to get to facility to check generator if not working properly.

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:16 PM
Reply: Thank you, Ann.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:56 AM
Creator: Donithan, Gwen
Org: Roanoke Valley Center for Sight
Org Type: OCC
Region: Near Southwest

Roanoke Valley Center for Sight - Salem, VA

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

- 1) Emergency operations Plan has been activated.
- 2) John Prillaman 540-375-3080
- 3) Primary communications: telephone, secondary communications: text
- 4) Facility is open for business as usual.
- 5) Additional patients that could be received: 10
- 6) No resource needs at this time

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:16 PM

Reply:

Thank you, Gwen.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:53 AM

Creator: Hall, Shawna

Org: Blue Ridge Surgery Center

Org Type: OCC

Region: Near Southwest

This is a drill

Blue Ridge Surgery Center

10/23/2018 10:36

Shawna Hall 540-772-3601

Regions:

Near Southwest

Activated the emergency operations, we are open and operating, no issues at this time. We practiced the communication requirements with the staff, physicians and patients via phone or verbal. Surgery schedule 24 patients, 4 physicians.

Organization Types:

Outpatient Care Center

2 patients in OR that would need to be evacuated by Med Sled.

4 patients in pre op and post op that would be evacuated via ambulatory

4 patient in th lobby that would be evacuated via ambulatory

12 patients have been discharge prior to the event.

2 patients have not arrived.

Within 30 minutes all staff and patients notified of our plan.

Backup water is available.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:16 PM

Reply: Thank you, Shawna.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:52 AM

Creator: Edwards, Adam

Org: Springtree Health & Rehabilitation
Center

Org Type: LTC

Region: Near Southwest

1. EOP has been activated

2. Marcy Stone is the local EM. Number is 540-853-2426.

3. Primary contact will be by phone, cell and text.

4. Able to surge as needed. Currently operating normally.

5. Supplies are adequate. Able to surge up to 20 additional patients.

6. Have adequate mattresses, would need additional bed frames in the event of a prolonged surge.

7. Status Board updated.

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:16 PM

Reply: Report acknowledged, Adam.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:52 AM
Creator: Ward, Susan
Org: Fresenius: Franklin County
Org Type: DS
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Dialysis Services

Activated EOP at Franklin County dialysis, Notified my local emergency manager. William Ferguson at 5404833091.. Communicating with staff via phone. General operation is adequate at facility however transportation for patients are an issue. Check with vendor for generator fuel and he can be here in next 2 hrs to fill tank. We can run additional 16 pts. on TTS and 3rd shift with 16 pts on MWF if have additional staff.. Technical staff will provide additional supplies.

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:17 PM
Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:51 AM
Creator: Mowles, Lyn
Org: Medi Home Health and Hospice -
Roanoke
Org Type: SUPP
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

Medi Home Health and Hospice

Yes, emergency procedures are active.

Marci Stone, 540-853-2426

Hospice Primary phone tree with text and email secondary.

Home Health Primary employee notification is blast email secondary is phone tree.

We are operating at normal functioning and are awaiting information regarding potential incoming patients. Will review on case by case basis.

There are no immediate needs at this time. Currently awaiting information from DME on equipment availability for potential hospice d/c to home setting.

Bioscript contacted and no shortage of medications for potential home health admissions for infusions.

*****real life - we did have employee cut a tire during exercise and had to send local police at this occurred on 581

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:17 PM
Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:50 AM
Creator: Fitzgibbons, Thomas
Org: Kings Grant Retirement Community
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Kings Grant- Drill - we did a staff alert requesting them to call in - needed additional help for an emergency drill- went well - could have doubled staff within 90 min based on response... and still going...

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:17 PM
Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:45 AM
Creator: Jarrett, Ashley
Org: Westminster Canterbury - Senior Independence Home Care
Org Type: SUPP
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

EXERCISE ONLY:

We have initiated emergency operations procedure.

Local emergency manager: Melissa Foster, 434-455-4285.

Primary communication: Signal messenger app; works via Wifi or cellular networks for encrypted sharing of patient information and needs.

Secondary communication means: texting, staff to call in to agency 24/7 on-call phone.

Operational Status: We are certified for home health and hospice care. In a surge event for this area, it is anticipated that we would receive additional discharges from hospitals and SNFs to increase bed availability for residents/ patients evacuated from another region. Our immediate response in preparation for a surge capacity includes adjusting schedules of those patients currently on caseload (i.e. move visits from later in week to today) to prepare for emergency intakes.

Current capacity of skilled clinicians to perform intakes on up to 14 additional patients, and then aides/ staff schedules could be rearranged to prioritize patient needs.

No immediate resource needs.

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:17 PM
Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:45 AM
Creator: Baldwin, Angela
Org: Commonwealth Care of Roanoke -
The Woodlands Health & Rehab Center
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Commonwealth Care-The Woodlands Health & Rehab Center

1. EOP has been activated.
2. Ryan Muterspaugh is local Emergency Manager-540-863-6600 After hours 540-862-1106
3. We are communicating through phones, cell phones, and text messaging
4. Currently we are at full capacity but could house an additional 8 patients in our dining room if necessary. We would need beds provided for those 8 patients.
5. Center is at normal operational status
6. No needs at this time

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:17 PM

Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:45 AM
Creator: Sands, Kevin
Org: Kroontje Center at Warm Hearth
Village
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

THIS IS A DRILL

EOP have been activated

Neal Turner is local emergency manager 540-394-2146

Primary Means to contact staff via phone using our emergency contact list our secondary communication is SARA system agility network.

KHCC EOC is under active status

We have 6 available beds (2 male 4 female)

We are needing 4 beds. We have contacted our DME for additional supplies and equipment

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:17 PM

Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:

Healthcare Surge Event

Added: 10/23/2018 10:43 AM

Creator: Jackson, Jessica

Org: Salem Health and Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have activated emergency procedures at Salem Health & Rehab Center. Department heads and managers convened in DON office to set up command center.

Local emergency manager, Mike Prillaman, contacted.

Communication with staff both in person and via telephone.

Operations: Facility is operating at normal capacity but under emergency operations. Available bed count performed and communicated to discharging facilities. Rooms inspected to ensure they are admission-ready. DSM contacting Sysco to increase food order and place stat order for immediate needs. In-house equipment availability reviewed. Admissions department communicating with discharging centers to obtain information (MAR/TAR, face sheet, care plan, DNR, POA, etc). Medical Director contacted to inform of the need for in-house coverage for admission assessments. Rodney Miller at VDH given FYI. Area hospitals and home office notified. Nursing administration setting up admission stations to systematically perform admission tasks. Scheduler and medical records coordinators calling staff in to assist. Requesting discharging centers to send staff to assist if able. Activities staff calling volunteers to assist with orienting new admissions as well as setting up daycare for staff. Business office confirming and entering demographic information and requesting increase of petty cash. Central supply assess O2 tanks and nursing supplies as admission assessments completed in order to obtain needed supplies. Pharmacy notified of surge, though we would request that medications be sent with admitting residents.

Do you have any resource needs at this time as a result of this surge event?

None that we wouldn't be able to obtain.

Do you have any resource needs that would be required at this time to support a surge event? None that we wouldn't be able to obtain.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:46 AM

Reply: Thank you for your update, Jessica.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:43 AM

Creator: Morris, Melanie

Org: Carilion Medical Center (CRMH and CRCH)

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

DRILL, DRILL, DRILL

-CMC's EOP has been activated (simulated)

-Roanoke City EM: Marci Stone, 540-853-2426

-Staff communications: WebXchange paging, Everbridge alert system

-CMC at normal ops, with exception of PCU/MedSurg capacity conditions

-Able to surge to additional 2-3 ICU level patients

-No resource needs at this time

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:02 AM

Reply: Thank you for your update, Mel.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:42 AM

Creator: Harms, Nancy

Org: Virginia Veterans Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

This is a Drill. THIS is a Drill. This is a Drill. VVCC is conducting a DRILL.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:02 AM

Reply: Great job, Nancy!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:42 AM

Creator: Sanders, Andrew

Org: Brian Center of Allegheny

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

HEALTHCARE SURGE EVENT

Healthcare interests participating in this exercise: your facility is being asked to prepare to receive a surge of patients requiring services offered by your organization.

1) Have you activated your organization's Emergency Operations Plan (EOP) at your facility? Yes, EOP Activated

2) Provide the name and telephone number for your local emergency manager (hint check nspa1.org/emcontacts). JT Clark, NSPA1.org/emcontacts 1-866-679-7422 , Allegheny Co. Safety Administration. Ryan Muterspaugh 540-969-6338 or 540-863-6600. Facility Contacts: Robert McClintic CEO, Kathy Sanders CNO, David Unroe Regional Maint. Dir., VDH

3) Provide your primary and alternate means of communicating with staff. - Overhead Announcement, Smartlinx mass text communication, phone, cell, email.

4) Provide information about the general operational status of your facility or business. – At this time 10/23/2018 Facility full capacity 64. Could take 6 patients in dining room with equipment from NSPA.

5) Provide information as to the number of additional patients, residents, or individuals that could be received at your facility, consider space, staff, supplies, and equipment that would be needed to support. - 0, due to being full capacity at this time. Do have supplies and equipment for mutual aide support.

6) Do you have any resource needs that would be required at this time to support a surge event? No

7) Update your VHASS STATUS BOARD as appropriate with information as to capacity to receive additional surge and the status of your organization's EOP Implementation. – Completed Status Board 10/23/2018

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:05 AM

Reply: Thanks for your update, Andrew.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:41 AM
Creator: Lewis, Nicole
Org: Danville-Pittsylvania Community
Services - River View Place
Org Type: IID
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Inter. Care for Ind. Intellectual Disabilities

EOP has been activated
David Eagle (434) 799-6535
Primary: Telephone List Secondary: Texting
We are operating under normal operations but the EOP is activated.
We can accept 1 additional resident
No resources needed at this time
We are testing our communication plan.

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:05 AM
Reply: Thanks for your update, Nicole.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:41 AM
Creator: Carter, Jeremy
Org: Gretna Health & Rehabilitation
Center
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

This is an exercise
1) Yes
2) Chris Slemp 434-432-7921
3) phone, email
4) normal
5) 2
6)no

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:07 AM
Reply: Thank you for your update, Jeremy.

Event: [EXERCISE] NSPA Exercise:

Healthcare Surge Event

Added: 10/23/2018 10:40 AM

Creator: Harris, Amy

Org: Brian Center of Allegheny

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

HEALTHCARE SURGE EVENT

Healthcare interests participating in this exercise: your facility is being asked to prepare to receive a surge of patients requiring services offered by your organization.

1) Have you activated your organization's Emergency Operations Plan (EOP) at your facility? Yes, EOP Activated

2) Provide the name and telephone number for your local emergency manager (hint check nspa1.org/emcontacts). JT Clark, NSPA1.org/emcontacts 1-866-679-7422 , Allegheny Co. Safety Administration, Ryan Muterspaugh 540-969-6338 or 540-863-6600. Facility Contacts: Robert McClintic CEO, Kathy Sanders CNO, David Unroe Regional Maint. Dir., VDH

3) Provide your primary and alternate means of communicating with staff. - Overhead Announcement, Smartlinx mass text communication, phone, cell, email.

4) Provide information about the general operational status of your facility or business. – At this time 10/23/2018 Facility full capacity 64. Could take 6 patients in dining room with equipment from NSPA.

5) Provide information as to the number of additional patients, residents, or individuals that could be received at your facility, consider space, staff, supplies, and equipment that would be needed to support. - 0, due to being full capacity at this time. Do have supplies and equipment for mutual aide support.

6) Do you have any resource needs that would be required at this time to support a surge event? No

7) Update your VHASS STATUS BOARD as appropriate with information as to capacity to receive additional surge and the status of your organization's EOP Implementation. – Completed Status Board 10/23/2018

[HEALTHCARE SURGE EVENT.docx](#)

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:08 AM

Reply: Thanks for your update, Amy!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:39 AM

Creator: Suddarth, Robert

Org: LewisGale Hospital Pulaski

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

1. Yes
2. Josh Tolbert 440-0030
3. Email, overhead paging and mass texting
4. Normal operations
5. We would accept up to 15 new patients
6. We would need additional staff
7. Complete.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:09 AM

Reply: Thank you for your update, Bob!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:38 AM

Creator: Gunnell, Robert

Org: Piney Forest Health & Rehabilitation
Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Exercise; Emergency plan activated.

Local Emergency Manager- Steve Dishman - (434)799-5226.

Primary communications with staff by home/cell phone; secondary
communications by e-mail.

Facility operating under normal operations.

No needs at this time.

7 beds available; pharmacy contacted to get meds for "surge" residents; will be
here today if ordered before 7PM.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:13 AM

Reply: Thank you for your update!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:37 AM
Creator: Harms, Nancy
Org: Virginia Veterans Care Center
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

VVCC has activated their EOP, and updated VHASS. We have limited beds available. Facility has adequate resources at present but are prepared to supplement as needed. Staffing adequate at present also, planning for increase upon confirmation of surge numbers.

EOP item: Communication issues. Activated Everbridge Mass Notification to local Emergency Manger (Marci Stone) and local Emergency agencies, DVS Leadership, Facility Regulatory authorities, plus facility staff.

Resource needs: adequate now, no anticipated concerns.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:48 AM

Reply: Thank you for your update, Nancy.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:37 AM
Creator: Barnes, Todd
Org: Chatham Health and Rehabilitation Center
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

1. Yes, emergency procedures have been activated.
2. Jim Davis 434-432-7921
3. Primary is by telephone/cell phone. Secondary by email, in person and by text.
4. Facility is operating at normal capacity with EPP active and in place.
5. We have no immediate needs but are calculating supply levels in food, medical supplies and medication availability needed for possible influx of residents.
6. Will to continue to monitor and contact U.S. foods to determine time needed for extra shipment. We are also determining extra spaces available to accommodate additional residents if needed.
7. Status board updated.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:49 AM

Reply: Thank you for your update, Todd.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:37 AM
Creator: Thomas, Christi
Org: Autumn Care of Altavista
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Emergency procedures have been activated.

Tracey Fairchild @434-332-9574 our local EOC has been notified of the situation.

Primary communication with staff will be through land line telephone or cell phone.
Secondary communication will be email/text communication or in person.

We are operating at normal capacity with our EPP in place and activated.

We have no immediate resource needs, but are calculating supplies needed for resident care for influx of patients (i.e. food, medications, medical supplies, etc).
We will continue to monitor needs, and will contact our supply vendors (US foods, Mckesson, Omnicare, etc) to determine a time line for receiving additional materials.

Status board updated

Replies
Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 10:49 AM
Reply: Thank you for your update, Christi.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:37 AM
Creator: Scott, William
Org: Snyder Nursing Home, Inc
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Snyder Nursing Home

11 N. Broad St.

Salem Va 24153

Snyder nursing Home has 2 Female non Medicare certified beds, Geriatric 75 to 100 age range, no bariatric, no mental health, no elopement risk.

Snyder Nursing Home has activated EOP,
Emergency Mgr. J. Prillamen city of Salem
contacting supplier to check availability of tube feeding supplies

Replies
Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 10:50 AM
Reply: Thank you for your update, Bill.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:36 AM
Creator: Dowdy, Joe
Org: Horizon Behavioral Health -
Lynchburg (Langhorne Road)
Org Type: SUPP
Region: Near Southwest

Horizons EOC is open and operating under EOP

Affected locations are

Altavista ICF

Bowyer ICF/ Warren ICF

Regions:

Near Southwest

Organization Types:

Support Agency / Organization

Timothy ICF/ Bethany ICF

Powell ICF/ Pearson ICF

Forest Hills ICF

Applicable Emergency Managers

Lynchburg- Melissa Foster 434-455-4285 Jennifer Maul 434-455-4149

Campbell County- Tracy Fairchild 434-332-9641

Amherst County Sam Bryant 434-9469307

Primary means of contact is Landline followed by cell phone/email

Staff are currently preparing for surge or evacuation, staff from non-affected locations have been moved for support.

At this time we do not have any need for additional resources.

Replies

Author: Saunders, Peggie

Organization: Renal Care Group- Danville (Fresenius)

Time: 10/23/2018 10:42 AM

Reply: Status Board Has been updated

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:52 AM

Reply: Thanks for your update, Joe.

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:53 AM

Reply: Thank you for updating your Status Board, Peggy.

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018, 10:54 AM

Reply: Peggie!

Author: Dowdy, Joe

Organization: Horizon Behavioral Health - Lynchburg (Langhorne Road)

Time: 10/23/2018 11:39 AM

Reply: all EOC information has been documented on ICS forms and, each Horizon location is now in Demobilization status for the drill in order to return to normal Operations to minimize client impact.

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:18 PM

Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:36 AM
Creator: Trent, Brian
Org: SOVAH Health - Danville
Org Type: HOSP
Region: Near Southwest

Brian Trent
SOVAH Health Danville
434-773-7801

Regions:
Near Southwest

Organization Types:
Hospital

- EOP has been activated
- local emergency manager, Steve Dishman, 434-799-4226
- Primary is telephone/cellular. Secondary is email.
- Facility is operating at normal capacity but under emergency operations.
- Supplies are adequate but staff needs to be called in.
- Staff is a concern.
- VHASS Status Board updated

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 10:55 AM
Reply: Thank you for your update, Brian.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:35 AM
Creator: Bowman, Sarah
Org: Martinsville Henry County Coalition
for Health and Wellness
Org Type: OCC
Region: Near Southwest

Emergency Procedures have been initiated
Local Emergency Manager: Matt Tatum, 276-634-4660
Communication with staff: Primary: Telephone/Text Message; Secondary: Email
We are operating normally, but with Emergency Ops Plan in effect.
We have no needs at this time. Surge event is going well.
No resources needed at this time.

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 10:55 AM
Reply: Thank you for your update, Sarah.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:35 AM
Creator: Lloyd, Lisa
Org: Highland Ridge Rehab Center
Org Type: LTC
Region: Near Southwest

Yes, facility has activated our EOP and the Incident Command Center is operational

Our local emergency manager is Josh Tolbert 540-980-7716

Primary means of staff notification is a text message blast system, secondary is by telephone

Regions:
Near Southwest

Facility is operating at normal capacity but under emergency operations

Organization Types:
Long Term Care Facility

We are currently able to accept 9 patients, we have 8 private rooms and 1 female semi-private available

We have no immediate needs and are handling the surge event well.

We have contacted our oxygen supplier for additional concentrators and tanks; additional supplies can be delivered within 30 minutes to 2 1/2 hours.

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 10:56 AM
Reply: Thank you for your update!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:34 AM
Creator: Wilson, Rhonda
Org: Fresenius: Crystal Spring
Org Type: DS
Region: Near Southwest

THIS IS A DRILL

Fresenius - BMA Crystal Spring Dialysis

Emergency Drill and procedures has been activated for Crystal Spring Dialysis

Local emergency manager- Marci Stone 540-853-2426

Regions:
Near Southwest

Primary contact with staff Text message/secondary contact with staff is phone call

Organization Types:
Dialysis Services

Facility is operating at near capacity but under emergency operations-all staff are on alert for changing conditions and needs.

Transportation needs will be evaluated and assistance requested as needed.

No resources needed at this time.

Internally-Bio Medical department contacted to inventory and obtain needed extra supplies.

Medical Director/Director of Operations/Regional Vice Manager notified of change in staff and patient schedule to accommodate extra patients.

Huddled with staff to review changes in staff.

Attending doctor consulted and orders obtained to shorten treatments to allow for room for extra patients.

Worked with Biomed for changes in equipment scheduled cleaning and

backwashing.

Met with secretary and ancillary staff to work with incoming patients to assist with getting orders for new patients and to work with those patients about any transportation problems.

Home patients notified by staff to identify any problems due to emergency event.

Home equipment utilized in case of extreme emergency and nothing else is available.

Contacted building manager about need for additional parking.

Janitorial staff notified of alternative schedule.

TV and radio notifications of changes in schedule.

Network notified of changes in schedule.

Inventory Oxygen vendor for needed supplies.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:56 AM

Reply: Thank you for your update!!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:32 AM

Creator: Dietrich, Stephany

Org: Fresenius: Blue Ridge

Org Type: DS

Region: Near Southwest

Blueridge Dialysis -

Yes, emergency procedures activated.

Janet Blankenship- 540-587-0700 ext 2.

Primary is telephone/cellular. secondary is email blast.

Regions:

Near Southwest

Facility is operating at normal capacity but under emergency operations

Organization Types:

Dialysis Services

We may need help with transportation due to very limited transportation options in the Bedford county area.

Biomedical department contacted to establish amount of supplies needed to take on additional patients due to surge and it will take less than 8 hours to get all supplies to facility. Medical Director and DO notified of change in patient and staff schedules to accommodate surge of incoming patients. Staff huddle done to assess acuity of patients and changes in staff and patient scheduling. Attending doctor consulted in order to obtain shortened tx times to allow for room to accommodate in flux of patients. Work with Biomed to work with changes in equipment cleaning and back-washing. Ancillary staff tasked with contacting source of surged patients to ensure orders and emergency information is sent along w/ the patient. Home equipment utilized in case of extreme emergency/shortage of supplies. Janitorial staff notified of alternate schedule. TV and radio notification to patient regarding change in schedule. Network 5 notified of changes in schedule due to surge of patients. Notified oxygen supply company for extra supply due to increased patients.

This is a drill.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:57 AM

Reply: Thank you for your update.

Event: [EXERCISE] NSPA Exercise:

Healthcare Surge Event

Added: 10/23/2018 10:31 AM

Creator: Wiley, Adam

Org: Riverside Health & Rehabilitation Center

Org Type: LTC

Region: Near Southwest

EOP has been activated

David Eagles 434-799-5226

Primary: telephone / cell phones Secondary: portable radios

Facility is operating under normal operations but EOP activated. Can accept 18 residents 9 female and 9 male

Regions:

Near Southwest

No resource needs at this time.

No extra resources needed at this time for a surge. We have extra supplies ex: Oxygen on hand.

Organization Types:

Long Term Care Facility

Replies

Author: Saunders, Peggie

Organization: Renal Care Group- Danville (Fresenius)

Time: 10/23/2018 11:02 AM

Reply:

Additional staff alerted via cell phone to be on standby if additional patients needs to be diverted to this facility, Medical Director aware.

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:18 AM

Reply: Thanks for your updates, Adam and Peggie.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:30 AM

Creator: Romeo, Marybeth

Org: Fresenius: Roanoke-Salem

Org Type: DS

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Dialysis Services

Yes we have activated Emergency Services

John Prillaman (540)375-3080

Primary means of communication is phone contact. Alternate means of communication would be text and email.

We contacted Medical Director to get permission to run shortened treatments and will stay open 24/7 as needed.

We need additional supplies and staff which we will get from other clinics. Will notify cleaning crew regarding additional services needed. Local hotels to house additional staff and patient family members. Will notify neighboring businesses for additional parking availability.

Notified ESRD Network regarding current situation.

Completed the status log.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:18 AM

Reply: Great work, Marybeth- thanks for your update!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:30 AM
Creator: Claybrook, Jan
Org: Surgery Center of Lynchburg
Org Type: OCC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

We practiced the communication requirements for this scenario for the staff, physicians and patients.

We determined that there were 20 patients for 2 surgeons that had procedures scheduled today that would need to be notified. We assigned 4 people (surgery scheduler, OR charge nurse, Pre-Op Charge Nurse and Pre-Op Nurse) to call 5 patients each and the Director was assigned to notify the surgeons. This took 15 minutes to complete. The Director also met with the patients that had already arrived at the center, but were not actually in the operating rooms and notified them of the emergency event and the need to reschedule their surgeries. This took an additional 10 minutes. Within 25 minutes, everybody was notified of our plan to close as soon as the current surgeries were completed and the patients were ready for discharge.

We also practiced our ability to clean our dirty instruments. We had adequate water to wash everything in preparation for processing when the emergency scenario was over.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:21 AM

Reply:

Great work, Jan- thanks for your update!!

Event: [EXERCISE] NSPA Exercise:

Healthcare Surge Event

Added: 10/23/2018 10:28 AM

Creator: Evans, Brandon

Org: Friendship Health and Rehabilitation

Center-South, Inc

Org Type: LTC

Region: Near Southwest

Have you activated emergency procedures at your facility?

Yes, emergency procedures have been activated at FHRC North and FHRC South.

Provide the name and phone number for your local emergency manager.

Ben Higgins- 1-540-447-6913

Regions:

Near Southwest

Provide your primary and alternate means of communicating with staff.

Primary means internally are cell phones, desk phones, and radios.

Organization Types:

Long Term Care Facility

Provide information about the general operational status of your facility/business.

Both facilities are equipped to handle a surge at this moment with no delays in care or resources at this time. FHRC North has the capacity for 26 additional residents and FHRC South has the capacity for 20 additional residents. Both campuses have sufficient staff to assist with the surge as well as additional resources (i.e. food, water, etc.).

Do you have any resource needs at this time as a result of this surge event?

At this time, no additional resource needs are identified. Both campuses will continue to monitor and alert VHASS should additional resources be identified.

Do you have any resource needs that would be required at this time to support a surge event?

At this time, no additional resource needs are identified. Both campuses will continue to monitor and alert VHASS should additional resources be identified.

Update your VHASS STATUS Board as appropriate with information as to capacity to receive additional surge and the status of your organization's EOP implementation.

This will be updated after submitting this log.

Replies

Author: Hawkins, Robert

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:30 AM

Reply: Update received. Thank you for posting

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:28 AM
Creator: Foxx, Kiristen
Org: Johnson Health Center- Bedford
Community Dental Center
Org Type: OCC
Region: Near Southwest

Activated EOP. Center is open and operating, no issues at this time. Available to accept local overflow of patients in need of dental care/assessments.

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:25 AM
Reply: Thanks for your update!

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:27 AM
Creator: Foxx, Kiristen
Org: Johnson Health Center- James
River Dental Clinic
Org Type: OCC
Region: Near Southwest

Activated EOP. Center is open and operating, no issues at this time. Available to accept local overflow of patients in need of dental care/assessments.

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:26 AM
Reply: Thanks for your update!

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:26 AM
Creator: Batty, Bryon
Org: University Physical Therapy
Org Type: OCC
Region: Near Southwest

Yes, emergency procedures are activated.

EM is Neal Turner. Phone number: 540.394.2146

Our primary communication is via telephone/cellular. Secondary would be via USPh email.

Our outpatient facilities in Blacksburg, West Blacksburg and Christiansburg are operating at normal capacity and operating under our emergency plan.

We currently have no immediate needs related to resources. Additional per diem staff (2 therapists) have been contacted and are available within an hour should a surge of outpatient clients present themselves.

Replies

Author: Hawkins, Robert
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 10:30 AM
Reply: Update received. Thank you for posting

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:26 AM
Creator: Foxx, Kiristen
Org: Johnson Health Center- Rustburg
Community Health Center
Org Type: OCC
Region: Near Southwest

Activated EOP. Center is open and operating, no issues at this time. Available to accept local overflow of patients for non life threatening conditions.

Replies

Author: Saunders, Peggie
Organization: Renal Care Group- Danville (Fresenius)
Time: 10/23/2018 11:09 AM
Reply:

Regions:
Near Southwest

Fuel Company has been notified to check level in generator
Transportation Providers has been notified clinic is on Emergency transport

Organization Types:
Outpatient Care Center

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:27 AM
Reply: Thanks for your updates, Kiristin and Peggie!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:26 AM
Creator: Foxx, Kiristen
Org: Johnson Health Center- Integrated
Services
Org Type: OCC
Region: Near Southwest

Activated EOP. Center is open and operating, no issues at this time. Available to accept local overflow of patients for non life threatening conditions.

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:29 AM
Reply: Thanks for the info!

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:25 AM
Creator: Foxx, Kiristen
Org: Johnson Health Center- Bedford
Community Health Center
Org Type: OCC
Region: Near Southwest

Activated EOP. Center is open and operating, no issues at this time. Available to accept local overflow of patients for non life threatening conditions.

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:29 AM
Reply: Thank you.

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:24 AM
Creator: Narramore, Michelle
Org: Warm Hearth at Home
Org Type: SUPP
Region: Near Southwest

This is an exercise.

Yes, emergency procedures are active.

Neal Turner 540-394-2146

Primary is telephone/cellular. Secondary is email blast

Regions:
Near Southwest

Agency is operating at normal capacity but under emergency operations

We have no immediate needs and are handling the surge event well.

Organization Types:
Support Agency / Organization

We have reached out to local DME for supplies and to all home care and home health staff.

Thank you,

Michelle Narramore

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:30 AM

Reply: Thanks for your update, Michelle.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:24 AM
Creator: Foxx, Kiristen
Org: Johnson Health Center- Amelon
Square Immediate Care
Org Type: OCC
Region: Near Southwest

Activated EOP. Center is open and operating, no issues at this time. Available to accept local overflow of patients for non life threatening conditions.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:19 PM

Reply: Information acknowledged.

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:24 AM
Creator: Foxx, Kiristen
Org: Johnson Health Center - Lynchburg
Women's and Pediatric Health Services
Org Type: OCC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Activated EOP. Center is open and operating, no issues at this time. Available to accept local overflow of patients for non life threatening conditions.

Replies

Author: Saunders, Peggie
Organization: Renal Care Group- Danville (Fresenius)
Time: 10/23/2018 10:31 AM

Reply: Open under no issues able to accept overflow of local patients with dialysis needs

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:20 PM
Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:23 AM
Creator: Wright, Elizabeth
Org: Bedford County Nursing Home
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Emergency Procedures have been initiated

Local Emergency Manager: Jack Jones (540) 587-0700

Communication with staff: Primary: Onshift, Secondary: Phone Calls

We are operating normally, Emergency Policy and Procedures

We have no needs at this time. Surge event is going well.

No resources needed at this time.

Update:

- 1) Staff contacted via phone tree, massive text alert, and On-Shift
- 2) Continue to operate normally
- 3) Facility can receive 5 non SNF residents. For SNF/complex resident sending facility would need to provide own staffing, equipment, and supplies.
- 4) Contacted Stephen Shrader, General Properties Manager (put on alert to set up to receive and transport residents)
- 5) Called food supplier regarding additional food supply, awaiting call back

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:33 AM
Reply: Thank you for your update, Elizabeth.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:23 AM
Creator: Poff, Brent
Org: Heartland Home Health and Hospice
Org Type: SUPP
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

1. Yes, we have activated our emergency operations plan
2. Our Local Emergency manager is Dustin Campbell 540-777-8705
3. Our primary communication with staff is through our One Call Alert System notifying them through phone, text & email.
4. Facilities are operating at normal capacity and under emergency operations with stand by staff for assistance.
5. At this time, we have no immediate needs & are handling surge event well.

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:33 AM
Reply: Thanks for your update, Brent.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:23 AM
Creator: Riddle, David
Org: Catawba Hospital
Org Type: HOSP
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Hospital

Emergency Procedures have been initiated

Local Emergency Manager: Stephanie Page 540-526-6584,
stephanie.page@dbhds.virginia.gov

Communication with staff: Primary: Telephone/ cell, Secondary: Email

We are operating normally, ready to accept surge of up to 60 psychological patients as needs.

We have no current needs.

No resources needed at this time.

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:35 AM
Reply: Thank you for your update, Dave!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:23 AM
Creator: Claybrook, Jan
Org: Surgery Center of Lynchburg
Org Type: OCC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

We have activated our emergency operations plan at the Surgery Center of Lynchburg.

Our Local emergency Manager is Melissa Foster: (434)455-4285

Primary means of communication: Overhead paging system

Alternate means of communication: GroupMe app

Operational Status: We will complete all surgeries that are underway and cancel scheduled surgeries for the day.

We do not have any resource needs.

We do not have any resource needs to support a surge event.

We have no capacity to receive any patients.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:37 AM

Reply: Thank you for your update, Jan.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:22 AM
Creator: Clark, JT
Org: Near Southwest Preparedness Alliance
Org Type: RHCC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Regional Healthcare Coordinating Center

All participating healthcare facilities:

1. **Have you activated emergency procedures at your facility?**
2. **Provide the name and phone number for your local emergency manager.**
3. **Provide your primary and alternate means of communicating with staff.**
4. **Provide information about the general operational status of your facility/business.**
5. **Do you have any resource needs at this time as a result of this surge event?**
6. **Do you have any resource needs that would be required at this time to support a surge event?**
7. **Update your VHASS STATUS Board as appropriate with information as to capacity to receive additional surge and the status of your organization's EOP implementation.**

Example response:

Yes, emergency procedures are active.

Marci Stone, 540-853-2426

Primary is telephone/cellular. Secondary is email blast

Facility is operating at normal capacity but under emergency operations

We have no immediate needs and are handling the surge event well.

As strongly encouraged on our planning call, identify one part of your emergency operations plan that is relevant to this scenario and practice it.

Example: Call a vendor and ask how long it would take to get an extra fuel shipment.

Example: Pick 10 patients and make your notification calls - noting how long they take and how many patients you are able to reach easily.

Example: Exercise your all-staff alerting platform.

ENSURE ALL COMMUNICATIONS BEGIN WITH "EXERCISE"

Post what you tested and how it went to the event board!

Replies

Author: Dent, David

Organization: Kissito Healthcare- Hot Springs

Time: 10/23/2018 10:36 AM

Reply:

1. Yes. EOP Activated at this time.
2. David Dent 304.647.0209
3. Facebook , Facility Phone Tree
4. Operational
5. No Resource needs at this time
6. Could house up to 10 additional patients. 6 Males and 4 Females.

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:37 AM

Reply: Thanks for your update, David.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:22 AM

Creator: Sweeney, Lori

Org: Westminster-Canterbury of
Lynchburg

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

1. Yes. Facility emergency procedures have been activated.

2. Melissa D. Foster-434-455-4285

3. Primary means- phone/text, alternative means- email

4. We are a CCRC with Independent Living apartments/cottages as well as Assisted Living and Healthcare (LTC).

5. No resource needs at this time. Beds available for a surge are, 3 Assisted Living, 3 Healthcare and 5 guest rooms.

6. No immediate needs are this time.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:38 AM

Reply: Thank you for your update, Lori!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event

Added: 10/23/2018 10:21 AM

Creator: jones, Andy

Org: Richfield Retirement Community-
Recovery & Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

EOP has been activated

Dustin Campbell 540-777-8705

Primary: telephone / cell phones Secondary: portable radios

Facility is operating under normal operations but EOP activated. Can accept 30 extra residents

No resource needs at this time.

No extra resources needed at this time for a surge. We have extra supplies ex:
Oxygen on hand.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:38 AM

Reply: Thank you for your update, Andy.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:20 AM
Creator: Foxx, Kiristen
Org: Johnson Health Center - Amherst
Community Health Center
Org Type: OCC
Region: Near Southwest

Activated EOP. Center is open and operating, no issues at this time. Available to accept local overflow of patients for non life threatening conditions.

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:39 AM
Reply: Thank you for your update.

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:19 AM
Creator: Viers, Wes
Org: Commonwealth Care of Roanoke -
Radford Health & Rehab Center
Org Type: LTC
Region: Near Southwest

THIS IS AN EXERCISE.

Local emergency manager, Rodney Haywood 540-731-3618.

Primary mass texting all employees.

Secondary call all employees.

EOP has been activated.

Status board has been updated, can receive up to 13 residents at this time.

No additional resources needed at this time.

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:20 PM
Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:

Healthcare Surge Event

For Brandon Oaks at home

Added: 10/23/2018 10:19 AM

Yes emergency procedures have been activated.

Creator: Hamilton, Marisa

Org: Brandon Oaks Nursing &
Rehabilitation Center

Marci Stone 540-853-2426

Org Type: LTC

Primary means of communication cell phone, secondary email.

Region: Near Southwest

Agency is operating at normal operational status.

Regions:

Near Southwest

No needs at this time.

Organization Types:

Long Term Care Facility

No needs identified for surge.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:20 PM

Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:19 AM
Creator: Craft, Chance
Org: Raleigh Court Health and
Rehabilitation Center
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

1. EOP has been initialized. Administrator is in charge, with additional support from the SDC and Maintenance Director.
2. Marcy Stone is the local EM. Number is 540-853-2426.
3. Primary contact will be by phone using a calling tree. Back up contact will be text messages and emails.
4. Current census is at 110, with a capacity of 120, and able to surge 10% more giving us 22 total beds available.
5. Supplies are adequate, but the Dietary Manager is calling Sysco to get in additional supplies (just asking how long it would take to get more food in). Also, the Housekeeping Director is calling to get additional linen supplies. The Maintenance Director will be in charge of setting up addition beds in our Grandin Room to accommodate the surge of patients.
6. Staff is the resource concern with this surge
7. Status Board updated.

Replies

Author: Craft, Chance
Organization: Raleigh Court Health and Rehabilitation Center
Time: 10/23/2018 11:03 AM
Reply:

Raleigh Court has notified both the food and linen providers to ensure that we could have adequate supplies to accommodate the surge. We also notified staff members about the surge and had a plan to change a common room (Grandin Room) to a resident space. The center also had the Maintenance Director check all generators to ensure that we had proper back up power supply in case it was needed.

The center utilized it's calling tree to make sure that it could bring in an additional nurse and cna if needed to care for any patients brought in by the surge.

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:00 PM
Reply: Thanks for your update!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:19 AM
Creator: Parks, Ann
Org: Alleghany Health & Rehab
Org Type: LTC
Region: Near Southwest

Alleghany Health and Rehab has activated our Emergency Operations Plan at the facility.

Ryan Muterspaugh 540-863-6600 Emergency Management/ Director of Public Safety

We are communicating through phones/cellphones and email.

Regions:
Near Southwest

We are functioning at normal operations. No issues currently.

Organization Types:
Long Term Care Facility

We are able to take 2 female and 2 male residents at this time. We have adequate staffing to handle this surge.

We do not require any additional resource needs at this time.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:58 AM

Reply: Thanks for your update!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:19 AM
Creator: Turpin, Tammy
Org: Carilion Giles Community Hospital
Org Type: HOSP
Region: Near Southwest

CNRV and CGCH are monitoring event. No current needs. Will begin to look at surge options and staffing levels.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 11:59 AM

Reply: Thanks for your update, Tammy!

Regions:
Near Southwest

Organization Types:
Hospital

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:18 AM
Creator: Foxx, Kiristen
Org: Johnson Health Center
Org Type: OCC
Region: Near Southwest

Activated EOP. Center is open and operating, no issues at this time. Available to accept local overflow of patients for non life threatening conditions.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:21 PM

Reply: Information acknowledged.

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:15 AM
Creator: Kerr, Kendra
Org: Centra PACE, Gretna
Org Type: PH
Region: Near Southwest

Emergency Procedures have been initiated
Local Emergency Manager: Chris Slemp (434) 432-7921
Communication with staff: Primary: Telephone/ cell, Secondary: Email
We are operating normally, EOP in effect.

Regions:
Near Southwest

We have no needs at this time. Surge event is going well.

Organization Types:
Public Health

No resources needed at this time.

Replies

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 11:59 AM
Reply: Thanks for your update!

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:13 AM
Creator: Sawyers, Brittany
Org: Fresenius: North Roanoke
Org Type: DS
Region: Near Southwest

Yes, emergency procedures are active.

Marci Stone, 540-853-2426

Primary is telephone/cellular. Secondary is email blast

Facility is operating at normal capacity but under emergency operations

Regions:
Near Southwest

We have no immediate needs and are handling the surge event well.

Organization Types:
Dialysis Services

Called local vendor for 15 additional o2 tanks, and they said they will be in within the hour

Replies

Author: Hawkins, Robert
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 10:17 AM
Reply: Update received. Thank you for posting to the event log for this exercise.

Event: [EXERCISE] NSPA Exercise:

Healthcare Surge Event

Added: 10/23/2018 10:11 AM

Creator: Browning, Sarah

Org: Carilion Medical Center (CRMH and CRCH)

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

EXERCISE UPDATE:

Carilion Clinic Home Care and Hospice report no immediate needs at this time.

Will confirm staff/patient status and update as needed.

***Update

Yes, emergency procedures are active.

Marci Stone, 540-853-2426

Primary is telephone/cellular. Secondary is email blast

Facility is operating at normal capacity but under emergency operations

We have no immediate needs and are handling the surge event well.

84% of staff have responded to the message and report no immediate needs.

Intake team preparing for surge, scheduling on standby.

Replies

Author: Browning, Sarah

Organization: Carilion Medical Center (CRMH and CRCH)

Time: 10/23/2018 11:10 AM

Reply:

**** 3rd update:

Current status: 90% of clinical and clerical staff receiving text responded.

Reached all HH and HO locations to determine admission capacity/immediate needs.

EOP reviewed/appendix forms utilized.

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:21 PM

Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:10 AM
Creator: Ennis, Hannah
Org: Fresenius: Friendship Manor
Dialysis Unit
Org Type: DS
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Dialysis Services

EXERCISE:

Yes, emergency procedures are active.

Marci Stone, 540-853-2426

Primary is telephone/cellular. Secondary is email blast

Facility is operating at normal capacity but under emergency operations

We have no immediate needs and are handling the surge event well.

We have contacted our local vendor for O2 tanks for an additional 25 tanks.
Vendor says they will be here within the hour.

Replies

Author: Hawkins, Robert

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:16 AM

Reply: Update received. Thank you for posting to the event log

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:08 AM
Creator: Carter-Poole, Sharronda
Org: FKC Danville Home
Org Type: DS
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Dialysis Services

Yes, emergency procedures are active.

Steve Dishman, 434-799-4226

Primary is telephone/cellular. Secondary is email.

Facility is operating at normal capacity but under emergency operations

We have no immediate needs and are handling the surge event well.

Replies

Author: Fitzgibbons, Thomas

Organization: Kings Grant Retirement Community

Time: 10/23/2018 10:15 AM

Reply:

Kings Grant Martinsville Virginia

Have you activated emergency procedures at your facility? YES

Provide the name and phone number for your local emergency manager. MATT TATUM 634-4660

Provide your primary and alternate means of communicating with staff.
COMMAND CENTER COMMUNICATES VIA WORK CELL PHONE AND SARA SYSTEM SEND ANNOUNCEMENTS VIA TEXT AND PHONE- SECONDARY WALIKE TALKIE OR VIA DEPT HEAD

Provide information about the general operational status of your facility/business.

OPERATING NORMAL STATUS WITH FACILITIES TO ASSIST WITH INDEPENDENT, ASSISTED LIVING, NURSING HOME CARE- DO HAVE CAPACITY FOR TOTAL CAMPUS UNDER GENERATOR AND LARGE PIXUS SYSTEM FOR MEDICATION - DINING CAPABILITES

Do you have any resource needs at this time as a result of this surge event? NO NEEDS AT THIS TIME

Do you have any resource needs that would be required at this time to support a surge event? STAFF ON CALL IF NEEDED TO STAFF UP- DESIGNATED ON CALL SYSTEM

Update your VHASS STATUS Board as appropriate with information as to capacity to receive additional surge and the status of your organization's EOP implementation. COMPETED

Author: Hawkins, Robert

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:16 AM

Reply: Update received. Thank you for posting

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 10:30 AM

Reply: Thank you for you update.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 10:08 AM
Creator: Barbour, Troy
Org: LewisGale Hospital Alleghany
Org Type: HOSP
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Hospital

1. EOP has been initialized and IC stood up. CNO is acting IC.
2. Ryan Mutersbaugh is the local EM. Number is 540-969-6338
3. Primary contact is text with phone as a back up
4. At minimum capacity today, room for surge at the onset.
5. Supplies are adequate but staff needs to be called in
6. Staff is the resource concern with this surge
7. Status Board updated.

Replies

Author: Hawkins, Robert
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 10:15 AM
Reply: Update received. Thank you for posting

Author: McCullough, Monica
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 10:27 AM
Reply: Thank you for your update, Troy.

Event: [EXERCISE] NSPA Exercise:
Healthcare Surge Event
Added: 10/23/2018 9:18 AM
Creator: Clark, JT
Org: Near Southwest Preparedness Alliance
Org Type: RHCC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Regional Healthcare Coordinating Center

All participating healthcare facilities:

1. **Have you activated emergency procedures at your facility?**
2. **Provide the name and phone number for your local emergency manager.**
3. **Provide your primary and alternate means of communicating with staff.**
4. **Provide information about the general operational status of your facility/business.**
5. **Do you have any resource needs at this time as a result of this surge event?**
6. **Do you have any resource needs that would be required at this time to support a surge event?**
7. **Update your VHASS STATUS Board as appropriate with information as to capacity to receive additional surge and the status of your organization's EOP implementation.**

Example response:

Yes, emergency procedures are active.

Marci Stone, 540-853-2426

Primary is telephone/cellular. Secondary is email blast

Facility is operating at normal capacity but under emergency operations

We have no immediate needs and are handling the surge event well.

As strongly encouraged on our planning call, identify one part of your emergency operations plan that is relevant to this scenario and practice it.

Example: Call a vendor and ask how long it would take to get an extra fuel shipment.

Example: Pick 10 patients and make your notification calls - noting how long they take and how many patients you are able to reach easily.

Example: Exercise your all-staff alerting platform.

ENSURE ALL COMMUNICATIONS BEGIN WITH "EXERCISE"

Post what you tested and how it went to the event board!

Replies

Author: Saunders, Peggie

Organization: Renal Care Group- Danville (Fresenius)

Time: 10/23/2018 10:19 AM

Reply:

Peggie Hinton-Saunders Renal Care Group Danville

Emergency Steve Dishman 434-799-4226

Primary telephone 434-792-1436 cell 434-770-1597 sec email

Peggie.Saunders@fmc-na.com

Facility open but operating under emergency operations

No needs at this time

Author: Barbour, Troy

Organization: LewisGale Hospital Alleghany

Time: 10/23/2018 10:25 AM

Reply:

Exercise

During normal business hours, we can get fuel in 2-4 hours in case of an emergency. During off hours or weekends, it can take 8-12 hours with the issue being able to get a fuel driver. We have had to do this recently with electrical issues and it has been successful.

Text alert sent out to staff. Discovered a few did not receive. Will work with IT&S to update the list.

Since the type of patient surge was not specific, we discussed how we would handle a surge of BH patients.

Author: Barnard, James
Organization: Blue Ridge Nursing Center
Time: 10/23/2018 10:27 AM
Reply:

Yes, emergency procedures are active

Steve Allen 336 337-1180

Primary communications is by phone, secondary by intercom.

We are fully staffed, 168 residents present with 22 available beds.

No additional resources needed at this time.

Author: Barnard, James
Organization: Blue Ridge Nursing Center
Time: 10/23/2018 10:55 AM
Reply:

Dietary department has contacted vendors and requested immediate delivery of additional food stocks.

Admissions has provided a list of available bed spaces.

Housekeeping is moving beds to available spaces.

Information technology has successfully sent blast text alert to IDT.

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:21 PM
Reply: Information acknowledged.

Event: [EXERCISE] NSPA Exercise: Healthcare Surge Event

Comments

Added: 10/23/2018 11:35 AM

Creator: Taylor, Stacy

Org: Commonwealth Care of Roanoke -
Abingdon Health & Rehab Center

Org Type: LTC

Region: Far Southwest

Regions:

Far Southwest

Organization Types:

Long Term Care Facility

1. Yes

2. Rob Peters 276-781-7450 (Office) 276-780-0102 (Cell)

3. Primary - Cell phone / texts Alternate - Face to Face

4. Fully operational with no barriers external and internal.

5. We could provide care for 10-15 additional patients. Rentals of equipment, physician support, and multi-facility support available. Additional medical supplies and food delivery available. Our facility bus / van available to assist with the transportation of patients.

6. Minimum. Pharmacy (to be supported by face sheets from incoming patients), medical supplies and food. Physician coverage would be adequate at our facility for the additional 10-15 patients.

7. Updated

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:10 PM

Reply: Thank you, Stacy.

Added: 10/23/2018 10:59 AM

Creator: Raines, Angela

Org: Fresenius Kidney Care Southwest Virginia
(Grundy)

Org Type: DS

Region: Far Southwest

Regions:

Far Southwest

Organization Types:

Dialysis Services

Emergency Procedures have been activated.

Bart Chambers 276-312-9528 - EOC

Primary - phone, Secondary - text or email

Facility is operating under normal conditions but under emergency operations

We have no immediate needs

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:11 PM

Reply: Thank you, Angela.

Added: 10/23/2018 10:45 AM
Creator: Combs, Angela
Org: Home Nursing Company Inc
Org Type: SUPP
Region: Far Southwest

Regions:
Far Southwest

Organization Types:
Support Agency / Organization

Home Nursing Company, Inc. Emergency Operations plan has been activated and all staff has been accounted for.

Emergency Managers for each area we serve are as follows:

Bland County- Jenna Dunn 276-688-4311
Buchanan County- Bart Chambers 276-935-5872
Dickenson County -Richard Thacker 276-926-1676
Grayson County- Jada Black 276-773-2471
Lee County- Alan Bailey 276-346-7791
Russell County- Jess Powers 276-889-8247
Scott County- Jeffrey Brickey 276-386-6521
Smyth County- Charles Harrington 276-378-7989
Tazewell County- David White 276-322-7217
Washington County- Teresa Kingsley 276-525-1330
Wise County- Jessica Swinney 276-328-7110
Wythe County- Curtis Crawford 276-223-4521

Primary means of communication: telephone/cell phones- Secondary- Brightree communication and local media/radio.

Facility is operating under normal operations. We can accept an additional 6 home health patients for the Russell/Tazewell/Buchanan counties and 1 hospice patient for these area. We can accept an additional 11 home health patients for the Dickenson/Wise counties and 1 hospice patient for these areas. We can accept an additional 6 home health patients for Grayson/Smyth/Washington/Wythe counties and 1 hospice patient for these areas. We do not currently have the staff to accept patients in Bland, Lee and Scott counties.

No additional resources needed at this time.

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:11 PM
Reply: Thank you, Angela.

Added: 10/23/2018 10:29 AM

Creator: Jackson, Amy

Org: In Home Care, Inc.

Org Type: SUPP

Region: Far Southwest

Regions:

Far Southwest

Organization Types:

Support Agency / Organization

Have you activated emergency operations procedures at your facility?

Yes

Provide the name and phone number for your local emergency manager (hint: check nspa1.org/emcontacts). Jessica Swinney 276-328-8439

Provide your primary and alternate means of communicating with staff.

Primary - cell phone/text Alternate - in person or texting app

Provide information about the general operational status of your facility/business. Operational with adequate staffing.

Provide information as to additional capacity. Not an inpatient facility. Could assist 10-12 additional patients in Wise County area

Do you have any resource needs that would be required to support a surge event? Not at this time.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:12 PM

Reply:

Thank you, Amy.

Added: 10/23/2018 10:16 AM

Creator: Alba, Richie

Org: Kissito Healthcare Bland County

Org Type: LTC

Region: Far Southwest

Regions:

Far Southwest

Organization Types:

Long Term Care Facility

1. Kissito Healthcare has activated its emergency operations procedure.

2. The local emergency manager, Jenna Dunn, 276-613-2764 has been contacted.

3. Staff have been communicating with phone tree and social media.

4. We have 7 days of food, water, and 3 days of fuel for our generator. We have 7 days of medical supplies.

5. We have no immediate resource needs at this time.

Replies

Author: Clark, JT

Organization: Near Southwest Preparedness Alliance

Time: 10/23/2018 12:12 PM

Reply: Thank you, Richie.

Event: [EXERCISE] NSPA Exercise: Healthcare Surge Event

Comments

Added: 10/23/2018 11:25 AM
Creator: Tubbs, Mark
Org: Albemarle Health & Rehabilitation Center
Org Type: LTC
Region: Northwest

Regions:
Northwest

Organization Types:
Long Term Care Facility

EOP was activated at 11:15 am and will remain in place until further notification.

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:11 PM
Reply: Thank you, Mark. We are ending the exercise for today.

Added: 10/23/2018 11:10 AM
Creator: Tubbs, Mark
Org: Albemarle Health & Rehabilitation Center
Org Type: LTC
Region: Northwest

Regions:
Northwest

Organization Types:
Long Term Care Facility

1. Eop not active at this point
2. Ron Clinedist 540-551-0955 or 434-985-8644
3. Primary means of communication Face to face; land line; email; cell phone
4. Operational status is fully functional. No disruption; no unusual needs.
5. At this point we could receive 5 additional patients - either long term or rehab.
6. No additional resources needed at thia time

Replies

Author: Clark, JT
Organization: Near Southwest Preparedness Alliance
Time: 10/23/2018 12:11 PM
Reply: Thank you, Mark.