
Event: [EXERCISE] EXERCISE: Supply Chain Interruption

Comments

Added: 10/30/2019 2:51 PM

Creator: Sawyers, Brittany

Org: Fresenius: North Roanoke

Org Type: DS

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Dialysis Services

Fresenius North Roanoke:

1. Emergency procedures were implemented due to supply chain interruption.
2. Roanoke City Emergency Manager: Trevor Shannon 540-853-2426
3. Communication with staff by Phone or Text
4. Facility operating at normal schedule
5. The supplies that would be depleted causing emergency procedures would be normal saline, dialyzers, lines, and concentrate
6. Vendor contacted is Bio med technician- Tony Wells to coordinate sister facility and corporate if necessary

Added: 10/29/2019 4:34 PM

Creator: Combs, Angela

Org: Home Nursing Company Inc

Org Type: HHA

Region: Far Southwest

Regions:

Far Southwest

Organization Types:

Home Health Agency

Update to Home Nursing Company status for NSPA CMS emergency exercise.

Incident Command Officer is Carole Fitzsimmons 276-971-4655

Alternate is Donna Nunley 276-274-9789

We are not a hospital, LTC or dialysis group. We are a Home Health and Hospice agency and our emergency number if needed is 276-889-4318.

Added: 10/29/2019 4:33 PM

Creator: Grant, Michele

Org: Carrington Cottage Memory Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Exercise, Exercise

Extra supplies will be delivered by Friday. Enough supplies in-house to last until then. Incident command has been deactivated. All operations have been returned to normal.

Added: 10/29/2019 4:25 PM

Creator: Huschke, Brian

Org: Liberty Ridge Health & Rehabilitation

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

exercise, exercise

Extra linens purchased from Walmart and a second shipment delivered from sister facility Autumn Care Altavista, Encompass contacted and delivery of needed items can be shipped next day when needed.

Facility operations returned to normal and emergency operations center returned to normal status

exercise, exercise

Added: 10/29/2019 3:00 PM

Creator: Thomas, Christi

Org: Autumn Care of Altavista

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Autumn Care of AltaVista has received shipment of supplies and the facility has returned to normal operating status. Emergency plan has been deactivated at this time.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 04:19 PM

Reply: Thank you for your information!

Added: 10/29/2019 2:06 PM

Creator: Moore-Brown, Francina

Org: Fresenius Kidney Care Lynchburg

Org Type: DS

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Dialysis Services

FKC Lynchburg :

1. Emergency procedure was implemented due to supply chain interruption.
2. Local emergency manager is – Melissa D. Foster 434-455-4149
3. Communication with staff will be through phone and text.
4. Facility operating at normal schedule. Facility operating at normal schedule.
5. The supplies that would be depleted causing emergency procedure would be normal saline, Dialyzer's, lines and concentrate.
6. Vendor that will be contacted is Biomedical technician. Response is that they will coordinate with sister facilities and corporate as necessary.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 04:19 PM

Reply: Thank you for your information!

Added: 10/29/2019 1:50 PM

Creator: Mann, Marsha

Org: Danville-Pittsylvania Community Services -
River View Place

Org Type: IID

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Inter. Care for Ind. Intellectual Disabilities

Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)? No

Provide the name and phone number for your local emergency manager. Tim Duffer 434-799-6535; City of Danville for River View Place, and Bridge View Place. Chris Slemph 434-432-7920 Pittsylvania County for Mount Herman Manor.

Provide your primary and alternate means of communicating with staff. DPCS Service ALERTS (mass text messaging) text msg, email, call, web page

Provide information about the general operational status of your facility/business. Supplies are diminishing at this time.

What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise? Cleaning supplies, nebulizer treatment medications, local vendor supplies

Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response. Contacted Mckesson in Lynchburg Va, stated that they will do what they can to get the medication to us within 24 hours or contact us to provide an alternate vendor if not able.

Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number. CSB Residential Care for Intellectual Disabled Adults. 434-799-0456 or 434-793-4922.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 04:19 PM

Reply: Great information, thank you.

Added: 10/29/2019 1:04 PM

Creator: Eaton, Robert

Org: Glebe, Inc, The

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Contacted OmniCare

Discussed emergency response plan

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 04:19 PM

Reply: Great, thank you.

Added: 10/29/2019 1:02 PM

Creator: Eaton, Robert

Org: Glebe, Inc, The

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

EOC yes

Bob Eaton IC. 540 591-2174

Motorola radios, cell phones

Jason Ferguson

Vender redundancy

Added: 10/29/2019 12:42 PM

Creator: Flynn, Kennedy

Org: Stanleytown Health and Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?----- Yes, Incident Commander Kennedy Flynn (540) 583-2371

Provide the name and phone number for your local emergency manager.: VHASS Emergency Hotline: (866)679-7422, Matt Tatum (276)634-4660.

Provide your primary and alternate means of communicating with staff. Staff notifications will be made primarily through cell phones, with the alternate notification plan of facility Facebook post.

Provide information about the general operational status of your facility/business. Operational status updated on facility status board. Minimum of three day supply on hand for necessary items.

What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise? After three days of interruption, several variations of supplies are needed. Time frames and resources were discussed during the Vinton War memorial preparedness seminar.

Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response. Kennedy Flynn contacted Omnicare- Jake- (1888-436-9094) Who communicated supply chain interruption details via phone and email on 10/29/19.

Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number- Completed. Board updated. Contact person: Kennedy Flynn (540) 583-2371

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 04:20 PM

Reply: Thank you for your information!

Added: 10/29/2019 12:12 PM

Creator: Cromer, Mark

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

Ted Killian, with Heartland Hospice updated with the following information.

Heartland Hospice is in the division of Roanoke County and Dustin Campbell is our Emergency Manager.

The primary means of communicating with staff is through office issues work cell phones and secure email access as well as our emergency alert system and automated messaging service alerting all staff at once through phone messaging and text messaging. Operations are still in full effect at this time. Our o2 has been depleted through our primary DME provider, in their place we contacted AeroCare & Freedom Respiratory speaking to our Account Manager. They are able to accommodate the additional o2 that is needed but will provide the supplies on a level of priority identified in our patients EMR as a 1,2 or 3 for level of risk for not having o2 and supplies.

Added: 10/29/2019 12:12 PM

Creator: Hottinger, Timothy

Org: Harrisonburg Health & Rehabilitation Center

Org Type: LTC

Region: Northwest

Regions:

Northwest

Organization Types:

Long Term Care Facility

Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?

Yes, Exercise

Nathan Wallace- 434-258-2639

Provide the name and phone number for your local emergency manager.

Jeremy Halloway – 540-564-3175

Provide your primary and alternate means of communicating with staff.

Primary- Communication of an emergency with patients & staff will be by way of alarms, overhead paging, radios, interdepartmental phones & or cordless phones at the unit desk.

Alternate- Alternate communication will be cell phone contact, text messaging, social media platforms, emails, weather radio, as well as unit to unit/ face to face communication. All on duty staff at the time of the emergency will remain on duty until relief can be obtained

Provide information about the general operational status of your facility/business.

No interruption to patient care, still accepting admissions. Residents subject to supply shortage can be relocated to our sister facility Albemarle health & rehab if there is an immediate threat to life safety or general health

What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?

Tube Feeding Supplies

Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.

We contacted McKesson to acquire additional Tube Feeding Supplies & worked with customer service to acquire the appropriate M.O.U. with their company. They will be able to supply us with our necessary supplies by the end of the week & started the process to set up an MOU with their company to add to our book. Additionally sister facilities with supplies have agreed to send over in emergency.

Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.

Updated

Added: 10/29/2019 12:05 PM

Creator: Cromer, Mark

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

- 1. Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?**
- 2. Provide the name and phone number for your local emergency manager.**
- 3. Provide your primary and alternate means of communicating with staff.**
- 4. Provide information about the general operational status of your facility/business.**
- 5. What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?**
- 6. Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.**
- 7. Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.**

Example response:

1. Yes, emergency procedures are active; IC is operational; Mark Cromer is Incident Commander 540-339-2490.
2. Trevor Shannon Roanoke City Emergency Manager, 999-999-9999
3. Primary is telephone/cellular. Secondary is email blast.
4. Facility is operating at normal capacity but under emergency operations.
5. We have an immediate need for toilet paper.
6. We are a Regional Healthcare Coalition in need of approximately 1200 rolls of toilet paper. We have contacted XYZ Paper Company and they were unable to make delivery. 123 Toilet Paper Quick Response Company (whom we have an MOU with) is able to respond immediately with 900 rolls and 300 by next week.
7. We are not a hospital, LTC or dialysis group. We are a Regional Healthcare Coalition and our emergency number if needed is 1-866-679-7422.

As strongly encouraged on our planning call, identify one part of your emergency operations plan that is relevant to this scenario and practice it.

Example: Call a vendor and ask how long it would take to get your item of need and if you are not the only organization in need where are you on the priority list.

Example: Exercise your all-staff alerting platform.

ENSURE ALL COMMUNICATIONS BEGIN WITH "EXERCISE"

Post what you tested and how it went to the event board!

Added: 10/29/2019 12:04 PM
Creator: Cromer, Mark
Org: Near Southwest Preparedness Alliance
Org Type: RHCC
Region: Near Southwest

The Near Southwest Preparedness Alliance RHCC is currently demobilizing its Primary RHCC. Please feel free to continue your EXERCISE through the organization and place updates as needed. VHASS for this event will remain active until 1700 hours today.

Regions:
Near Southwest

Thank you all for participating.

NSPA Staff

Organization Types:
Regional Healthcare Coordinating Center

Added: 10/29/2019 12:02 PM
Creator: Libassi, Nathan
Org: Carrington Place at Botetourt Commons
Org Type: LTC
Region: Near Southwest

local SNFs to supply 50-75 e-tanks along with 30-40 concentrators. This would meet our demand. Command Center has been deactivated and we are functioning at normal capacity.

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Replies

Author: Alley, Mary
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 12:04 PM
Reply: Thanks for the information!

Added: 10/29/2019 11:56 AM
Creator: Atkins, Kayla
Org: Mountain Valley Hospice
Org Type: HSPC
Region: Near Southwest

Mountain Valley Hospice and Palliative Care

Regions:
Near Southwest

Organization Types:
Hospice

- 1. Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?**
 - Yes, our emergency procedures have been activated.
 - Incident commander within our organization is Tracey Dobson 336-971-9718.
- 2. Provide the name and phone number for your local emergency manager.**

North Carolina EMS Management Contact Information

Alleghany: Linda Edwards 336-372-5217

Davie: Brian Byrd 336-753-6160

Forsyth: August Vernon 336-917-7071

Iredell: Blair Richey 704-878-3025

Stokes: Brandon Gentry 336-593-5409

Surry: John Shelton 336-783-9000

Wilkes: Timothy Pennington 336-651-7363

Yadkin: Keith Vestal 336-849-7620

Virginia EMS Management Contact Information

Carroll: Everett Lineberry 276-730-3195

Floyd: Kevin Sowers 540-745-9313

Franklin: Billy Ferguson 540-483-3091

Grayson: Rick Clark 276-236-5122

Henry: Matt Tatum 276-634-4660

Patrick: Steve Allen 276-694-4940

Pittsylvania: Chris Slemp 434-432-7921

Pulaski: Josh Tolbert 540-980-7716

Wythe: Curtis Crawford 276-223-4521

- 1. Provide your primary and alternate means of communicating with staff.**
 - Email
 - Phone tree system. Direct supervisor responsible for communicating with direct reports.
- 2. Provide information about the general operational status of your facility/business.**
 - We are currently operating at normal operational status with emergency preparedness plan active. We have approximately 380 home care patients and two inpatient facilities that will hold 26 total patients.
- 3. What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?**
 - Our organization is currently affected by a power outage which is causing a lack of ability to use oxygen concentrators and therefore a shortage of back up oxygen tanks.
- 4. Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.**
 - Aerocare is our primary vendor for oxygen. Aerocare contacted and states they have provided all back up tanks that they have available. Contact made with secondary vendors. They have small amount of back up tanks that they can provide.

5. **Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.**

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 12:11 PM

Reply: Wonderful information, thank you Kayla!

Added: 10/29/2019 11:52 AM

Creator: McCurdy, Tim

Org: Culpeper Health and Rehabilitation Center

Org Type: LTC

Region: Northwest

Regions:

Northwest

Organization Types:

Long Term Care Facility

EXERCISE

Culpeper Health & Rehab will downgrade emergency operations at this time & be returning to normal business

Added: 10/29/2019 11:50 AM

Creator: Bryant, Craig

Org: Carilion Medical Center (CRMH and CRCH)

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?

Provide the name and phone number for your local emergency manager.

Provide your primary and alternate means of communicating with staff.

phone bridge and email

Provide information about the general operational status of your facility/business.

full capacity but decreasing due to length of supply outage. System is in conservation mode, elective events are being canceled. Planning out decompressing the system by using home health and hospice. Laundry is unavailable for 2 weeks

What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?

resiliency in facility electrical components, integration of multiple command teams,

Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.

Items are available but would require a location for storage, distribution

Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.

CTAC 981-8600

Added: 10/29/2019 11:50 AM

Creator: Harms, Nancy

Org: Virginia Veterans Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Demobilizing Incident Command Center. Plans in place for supply issue. EOP remains current, with no changes needed.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:52 AM

Reply: Thank you for the update!

Added: 10/29/2019 11:50 AM

Creator: Hamilton, Aly

Org: Heritage Hall - Blacksburg

Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident

Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Commander and their contact number)?

Aly Hamilton- Assistant Administrator is Incident Commander 276-202-1077

Incident command team is operational

Provide the name and phone number for your local emergency manager.

Neal Turner 540-394-2146

Provide your primary and alternate means of communicating with staff.

Texting requires less data and may be available when phone services are not so other than face to face communication with staff that is our communication method. Incident commander is determining the information that is being communicated and to whom. We will contact resource center and local emergency manager after ensuring resident safety.

Provide information about the general operational status of your facility/business.

We are trying to maintain vulnerable residents on oxygen concentrators knowing that there is a chain interruption and rationing food and water supplies. We have contracts with local hotels so we are seeing how many rooms they have open at this time for our staff so we can rotate shifts and possibly the option of staff eating at the hotel so we can conserve supplies for our residents.

What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?

Water. We only have one day's supply on hand due to storage issues.

Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.

We contacted our account manager at U.S. Foods. If there is no power U.S. Foods goes by the predetermined orders that we have placed and it goes into effect in case of emergency. Dietary Manager contacts them in case of crisis and our plan goes into action. We can tell them what we need and since we are contracted for emergency plan they can send us the supplies that we need. We determined that we need to figure out a back up plan in the event that for some reason we cannot use U.S. Foods. We also need to figure out an alternate storage place for extra water.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:52 AM

Reply: Thank you for the update!

Added: 10/29/2019 11:49 AM
Creator: Dowdy, Joe
Org: Horizon Behavioral Health
Org Type: CMHC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Community Mental Health Center

Horizon Behavioral Health

Secondary supplier responded with needs met for 5 day shipment available on site next day, coupled with original supplier able to fill the need within 4 hours.

Information continues to be sent from our EOC to Locations to update affected facilities.

Replies

Author: Dowdy, Joe

Organization: Horizon Behavioral Health

Time: 10/29/2019 11:52 AM

Reply: Horizon will begin to demobilize its EOC once all resources have been allocated.

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:53 AM

Reply: Thank you for the update!

Added: 10/29/2019 11:45 AM
Creator: Hazlewood, Sara
Org: Stratford Health Care Center
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

EXERCISE

Stratford Rehabilitation has received extra emergency tanks from Lincare as requested. Airgas is in transit to refill large tank outside of facility. We have demobilized command center. Facility is returning to normal operations at this time.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:53 AM

Reply: Thank you for the update!

Added: 10/29/2019 11:45 AM
Creator: Carter, Jeremy
Org: Gretna Health & Rehabilitation Center
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Exercise:

We received "supplies" ahead of time from Davenport. We are returning to normal operations at this time.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:53 AM

Reply: Thank you for the update!

Added: 10/29/2019 11:42 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Christiansburg

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

Good Samaritan Hospice has returned to normal operations at this time. We have demobilized the command center and will be returning all additional resources.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:54 AM

Reply: Thank you for the update

Added: 10/29/2019 11:41 AM

Creator: Cromer, Mark

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

RE-POST!

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

1. **Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?**
2. **Provide the name and phone number for your local emergency manager.**
3. **Provide your primary and alternate means of communicating with staff.**
4. **Provide information about the general operational status of your facility/business.**
5. **What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?**
6. **Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.**
7. **Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.**

Example response:

1. Yes, emergency procedures are active; IC is operational; Mark Cromer is Incident Commander 540-339-2490.
2. Trevor Shannon Roanoke City Emergency Manager, 999-999-9999
3. Primary is telephone/cellular. Secondary is email blast.
4. Facility is operating at normal capacity but under emergency operations.
5. We have an immediate need for toilet paper.
6. We are a Regional Healthcare Coalition in need of approximately

1200 rolls of toilet paper. We have contacted XYZ Paper Company and they were unable to make delivery. 123 Toilet Paper Quick Response Company (whom we have an MOU with) is able to respond immediately with 900 rolls and 300 by next week.

7. We are not a hospital, LTC or dialysis group. We are a Regional Healthcare Coalition and our emergency number if needed is 1-866-679-7422.

As strongly encouraged on our planning call, identify one part of your emergency operations plan that is relevant to this scenario and practice it.

Example: Call a vendor and ask how long it would take to get your item of need and if you are not the only organization in need where are you on the priority list.

Example: Exercise your all-staff alerting platform.

ENSURE ALL COMMUNICATIONS BEGIN WITH "EXERCISE"

Post what you tested and how it went to the event board!

Added: 10/29/2019 11:41 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Roanoke

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

Good Samaritan Hospice has returned to normal operations at this time. We have demobilized the command center and will be returning all additional resources.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:55 AM

Reply: Thanks for the update!

Added: 10/29/2019 11:41 AM

Creator: Claiborne, Jason

Org: Chatham Health and Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have received assistance from a sister facility and backup vendor. Returning to normal operations.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:56 AM

Reply: Thank you for the update!

<p>Added: 10/29/2019 11:41 AM Creator: Bryant, Craig Org: Carilion Medical Center (CRMH and CRCH) Org Type: HOSP Region: Near Southwest</p> <p>Regions: Near Southwest</p> <p>Organization Types: Hospital</p>	<p>CMC has concluded the exercise</p>
<p>Added: 10/29/2019 11:39 AM Creator: Richardson, Randy Org: Stanleytown Health and Rehabilitation Center Org Type: LTC Region: Near Southwest</p> <p>Regions: Near Southwest</p> <p>Organization Types: Long Term Care Facility</p>	<p>Exercise We have a supply chain interruption have enough supply for three day</p> <p>calling the county pubic safety Matt Tatum for help</p>
<p>Added: 10/29/2019 11:39 AM Creator: Cromer, Mark Org: Near Southwest Preparedness Alliance Org Type: RHCC Region: Near Southwest</p> <p>Regions: Near Southwest</p> <p>Organization Types: Regional Healthcare Coordinating Center</p>	<p>EXERCISE: All organizations please feel free to demobilize at your convenience when you have reached your EOP threshold and identified issued for your AAR. We will be ending the EXERCISE from the RHCC at 1200 hours. You have the option to continue the exercise through VHASS until you demobilize. We will remove the exercise at 1700 hours today.</p> <p>Thanks for all the responses, and continue the good work.</p>
<p>Added: 10/29/2019 11:37 AM Creator: Trent, Tiffany Org: Medi Home Health and Hospice - Roanoke</p> <p>Org Type: HHA Region: Near Southwest</p> <p>Regions: Near Southwest</p> <p>Organization Types: Home Health Agency</p>	<p>Roanoke & Pulaski: Both hospice locations returning to normal operations. Demobilizing central command.</p>

Added: 10/29/2019 11:37 AM

Creator: Reed, Diane

Org: Centra Lynchburg General Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

Added: 10/29/2019 11:35 AM

Creator: McCurdy, Tim

Org: Culpeper Health and Rehabilitation Center

Org Type: LTC

Region: Northwest

Regions:

Northwest

Organization Types:

Long Term Care Facility

LGH and VBH has returned to normal operations.

EXERCISE

Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?

Manny Motley- 540-520-4258

Provide the name and phone number for your local emergency manager.

Bill Ooten- 540-727-7161

Provide your primary and alternate means of communicating with staff.

Primary- the primary means of communication of an actual or pending emergency with in house patients & on duty staff will be by way of alarms, overhead announcements, center departmental phones & or cordless phones at the unit desk.

Alternate- the alternate means of communication with on duty staff will be cell phones contact, text messaging, social media platforms, emails to home computer, 2 way radios, weather radio, as well as unit to unit/ face to face communication. All on duty staff at the time of the emergency will remain on duty until relief can be obtained

Provide information about the general operational status of your facility/business.

No interruption to patient care, still accepting admissions. Residents subject to supply shortage can be relocated to our sister facility Charlottesville health & rehab if there is an immediate threat to life safety or general health

What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?

general every day supplies & a lack of M.O.U's for supply back up's

Using that deficiency, contact at least one Vendor to assess the supply

chain issues and report their response.

We contacted McKesson to acquire personal hygiene products & worked with customer service to acquire the appropriate M.O.U. with their company. They will be able to supply us with our normal order of personal hygiene products & started the process to set up an MOU with their company to add to our book.

Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.

updated

Added: 10/29/2019 11:33 AM

Creator: Parks, Ann

Org: Alleghany Health & Rehab

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Secondary food source has been identified.

Added: 10/29/2019 11:32 AM

Creator: Walkup, Michelle

Org: Carilion Giles Community Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

Exercise: CGCH has returned to normal operations at this time, demobilizing command center and returning additional resources.

Replies

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:35 AM

Reply: Thanks so much for your participation! Great work!

Added: 10/29/2019 11:32 AM

Creator: Evans, Brandon

Org: Friendship Health and Rehabilitation
Center-South, Inc

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

DRILL DRILL DRILL

1. We have activated our EOP, Brandon Evans the facility Administrator is the Incident Commander and his number is 540-777-8304.
2. Dustin Campbell is our local emergency manager and his number is 540-777-8705.
3. Primary means of communication- business phone and cellular phones. Secondary means of communicating with staff include text messages and emails.
4. Facility has established communications with sister facility Friendship North. Both have collaborated and are currently sharing resources with no additional supply needs at this time. Collaboration with both communities will continue and inventory review is underway. At this time no resident supply needs have been identified; however, both facilities will have their generator fuel tanks topped off. Facility is a 120 bed skilled nursing facility with a census of 116 today.
5. Need for generator diesel fuel.
6. We have contact Davenport Energy (AP Whiting) and there are no supply chain issues this time. They stated they could get to us as needed.

Status Board Updated

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:33 AM

Reply: Thank you for the update!

Added: 10/29/2019 11:32 AM

Creator: Grepiotis, Mike

Org: Friendship Health and Rehab Center - North

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

DRILL DRILL DRILL

Yes, emergency procedures are active; IC is operational; Mike Grepiotis is Incident Commander 540-265-2100.

Dustin Campbell Roanoke County Emergency Manager, 540-777-8705

Primary is telephone/cellular. Secondary is email blast.

Facility is operating at normal capacity but under emergency operations.

Friendship North and Friendship South have collaborated and are currently sharing resources with no additional supply needs at this time.

Collaboration with both facilities will continue and an inventory is underway. At this no residents needs have been identified. However, to be safe, both facilities will have the generator fuel tanks topped off.

We are a 253 bed LTC facility.

Need for Generator Diesel Fuel. Phone call made to Fuel vendor (Davenport- AP Whiting) and no issues with getting fuel to facility as needed.

Status board updated.

Added: 10/29/2019 11:29 AM

Creator: Doss, Amanda

Org: MHC Coalition for Health and Wellness/Bassett Family Practice

Org Type: SUPP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Support Agency / Organization

Yes, emergency procedures are active; IC is operational; Jill Mabe is Incident Commander 276-201-9104.

Matt Tatum, Henry County Director of Public Safety, 276-634-4660.

Primary is telephone/cellular. Secondary is email blast.

Facility is operating at normal capacity but under emergency operations.

Using sister site for supplies.

We are not a hospital, LTC or dialysis group. We are an FQHC and our emergency number if needed is 276-629-1076.

Added: 10/29/2019 11:26 AM

Creator: Cromer, Mark

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

EXERCISE: Assistance needed for Carilion Roanoke in reference to Supply Chain issue. They are in need of 7,200 sheets, 3,000 fitted, and 7,500 pillow cases. Any organization that can assist please respond to the VHASS update. Thanks

Mark Cromer, RHCC Manager

Replies

Author: Craft, Chance

Organization: Raleigh Court Health and Rehabilitation Center

Time: 10/29/2019 11:35 AM

Reply: EXERCISE ONLY: Raleigh Court is able to assist with 100 of each. Please reach out to the Administrator at 540-342-9525 for assistance.

Author: McCullough, Monica

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:42 AM

Reply: Exercise Exercise Exercise Thank you, Chance. Are you able to transport those to Tanglewood Mall to meet up with a rep from Carilion?

Added: 10/29/2019 11:22 AM

Creator: Staples, Samantha

Org: MHC Coalition for Health and Wellness/Ridgeway Family Health

Org Type: SUPP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Support Agency / Organization

For Ridgeway Family Health

Yes, emergency procedures are active; IC is operational; Jill Mabe is Incident Commander 276-201-9104.

Matt Tatum, Henry County Director of Public Safety, 276-634-4660.

Primary is telephone/cellular. Secondary is email blast.

Facility is operating at normal capacity but under emergency operations.

Using sister site for supplies.

We are not a hospital, LTC or dialysis group. We are an FQHC and our emergency number if needed is 276-956-2233.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:23 AM

Reply: Thank you for the update!

Added: 10/29/2019 11:15 AM

Creator: Cofer, Bob

Org: Far Southwest RHCC

Org Type: RHCC

Region: Far Southwest

Regions:

Far Southwest

Organization Types:

Regional Healthcare Coordinating Center

Each of the four facilities from our region who participated in this event have responded and did so within the first hour of this phase of the event. Thank You for your prompt response.

Added: 10/29/2019 11:14 AM

Creator: Parsons, Reid

Org: Appomattox Health & Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We activated our EOC approximately 30 minutes after drill started. Staff was informed of exercise scenario. Appomattox Co Emergency Coordinator was on site. We have contacted several vendors in regards to drill scenario and are currently waiting for responses.

Replies

Author: Cromer, Mark

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:17 AM

Reply:

Reid, appreciated. Please feel free to enter what you find out here in the event log.

Mark

Added: 10/29/2019 11:13 AM

Creator: Hurd, Heather

Org: Medi Home Health and Hospice - Roanoke

Org Type: HHA

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Home Health Agency

Update: EOP continues/normal operations.

Contacted corporate staff to assist with obtaining any supplies needed for patient care such as wound, incontinence, and supplemental supplies can be drop shipped overnight by corporate/sister locations. Additional oxygen needs have been identified and reached out to our DME locations in Martinsville, Greensboro and Chesapeake for assistance. It would take approximately 90 mins to meet the driver from Greensboro if Martinsville not able to handle the request. Tertiary supplier in Chesapeake would take approx. 3 hours to meet delivery/driver halfway.

Added: 10/29/2019 11:11 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Roanoke

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

1. We have activated our EOP in Roanoke & Christiansburg.
 1. Aaron Housh – 776-0198
 2. Laura Ranzer – 776-0198
 2. Local Emergency Managers:
 1. Botetourt: Jason Ferguson – 540-928-2201
 2. Craig: Jim Cady, Sr – 540-864-5010
 3. Floyd: Kevin Sowers – 540-745-9313
 4. Franklin: Billy Ferguson: 540-483-3091
 5. Giles: Chris McKlarney – 540-921-2525
 6. Montgomery: Neal Turner – 540-394-2146
 7. Pulaski: Josh Tolbert – 540-980-7716
 8. Radford: Rodney Haywood – 540-731-3617
 9. Roanoke City: Trevor Shannon – 540-853-2426
 10. Roanoke County: Dustin Campbell – 540-777-8705
 11. Salem: John Prillaman – 540-375-3080
 3. Communication Means:
 1. Phone
 2. Email
 3. Secure Messaging
 4. We are operating as normal conserving supplies as needed.
 5. We have reached out to our sister location, primary & secondary vendors, local retails locations; Walmart, Kroger, CVS, & Walgreens, and our MOU partners.
 6. We are now running low on specialty wound care dressings. We are reaching out to our physicians for recommendations for alternatives.
-

Added: 10/29/2019 11:11 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Christiansburg

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

1. We have activated our EOP in Roanoke & Christiansburg.
 1. Aaron Housh – 776-0198
 2. Laura Ranzer – 776-0198
 2. Local Emergency Managers:
 1. Botetourt: Jason Ferguson – 540-928-2201
 2. Craig: Jim Cady, Sr – 540-864-5010
 3. Floyd: Kevin Sowers – 540-745-9313
 4. Franklin: Billy Ferguson: 540-483-3091
 5. Giles: Chris McKlarney – 540-921-2525
 6. Montgomery: Neal Turner – 540-394-2146
 7. Pulaski: Josh Tolbert – 540-980-7716
 8. Radford: Rodney Haywood – 540-731-3617
 9. Roanoke City: Trevor Shannon – 540-853-2426
 10. Roanoke County: Dustin Campbell – 540-777-8705
 11. Salem: John Prillaman – 540-375-3080
 3. Communication Means:
 1. Phone
 2. Email
 3. Secure Messaging
 4. We are operating as normal conserving supplies as needed.
 5. We have reached out to our sister location, primary & secondary vendors, local retails locations; Walmart, Kroger, CVS, & Walgreens, and our MOU partners.
 6. We are now running low on specialty wound care dressings. We are reaching out to our physicians for recommendations for alternatives.
-

Added: 10/29/2019 11:06 AM

Creator: Munoz Abundio, Emily

Org: Albemarle Health & Rehabilitation Center

Org Type: LTC

Region: Northwest

Regions:

Northwest

Organization Types:

Long Term Care Facility

We have activated our EOP at Albemarle Health and Rehabilitation Center

Mark Tubbs- 540-589-9490

Emily Munoz Abundio- 434-249-2080

Local Emergency:

Kirby Felts: 434-971-1263

Albemarle County- 434-977-9041

Monticello FD- 434-972-4033

Health Dept- Ryan McKay 434-972-6295

MJH 434-654-7000

UVA 434-924-3627

Communication Means:

Phone

Email

We are operating as normal conserving supplies as needed.

We have reached out to our sister buildings, vendors, back-up pharmacy CVS, Rite Aid; Walmart, Giant, Wegmans, Food Lion and Kroger.

We have contacted our local wegmans who stated they can have orders drop shipped overnight.

We are stable at this time.

Added: 10/29/2019 11:05 AM

Creator: Moorman, Cecelia

Org: US RENAL CARE - ROANOKE

Org Type: DS

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Dialysis Services

US RENAL CARE ROANOKE - THIS IS A DRILL

Emergency Manager - Cecelia Moorman/540-682-7250

Local Emergency Manager: Trevor Shannon 540-853-2426

Communication with staff: VIA CELL PHONE WITH ALL STAFF

GENERAL OPERATIONAL STATUS OF FACILITY: Operating as normal

GAPS: Did not know who my back up supplier was. Identified back up supplier to cover supply gap. Backup supplier sending needed supplies to arrive by 9pm so that facility can operate tomorrow as per schedule.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:11 AM

Reply: Thank you Cece for the update!

Added: 10/29/2019 11:04 AM

Creator: Lester, William

Org: Kroontje Center at Warm Hearth Village

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

EXERCISE

We have activated our Emergency Procedure; IC is operational; William Lester is the I.C. 540-443-3427

Local Emergency Manager is Neil Turner 540-394-2146

Communication by phone, text and email

Facility is operating at normal capacity but currently under emergency operations

The facility is in need of additional oxygen supply

The facility contacted Rotech to acquire 20 additional tanks, they were able to provide as requested

We have updated our VHASS status board

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:11 AM

Reply: Thank you for the update!

Added: 10/29/2019 11:03 AM

Creator: Grant, Michele

Org: Carrington Cottage Memory Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Carrington Cottage has initiated its EOP.

Our incident command is up and operational. Incident commander is Karen Groce who can be reached at (540)300-2412.

Our local Emergency Manager is Jason Ferguson (540)928-2201.

Communication is primarily through phone, email, and text.

The supply item we are having issue with is incontinence briefs. We have enough in the building for 14 days. We have reached out to our supplier TwinMed who has assured us they can have a delivery to the building by the end of the week. We can also reach out to our sister facility as well as local vendors such as Walmart, Kroger, CVS, and Walgreens.

All other operations are normal.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:04 AM

Reply: Wonderful, thank you for the update!

Added: 10/29/2019 11:03 AM

Creator: Huschke, Brian

Org: Liberty Ridge Health & Rehabilitation

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Exercise, Exercise

We have activated our EOP and Brian Huschke is the incident commander. Contact Number is 434-996-9156

Our emergency manager for Liberty Ridge in Campbell county is Tracy Fairchild at 5434-332-9641

Primary means of communication with staff and vendors are Phone, Text, Email

Currently operating in a compromised status for linens.

We identified during the TTX that linens are in short supply for our residents, staff have been instructed on conservative use measures until adequate supplies have arrived.

We have contacted our Linen vendor in conjunction with other area facilities for linen supplies. We also have purchased additional linens from Walmart.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:05 AM

Reply: Thank you for the update!

Added: 10/29/2019 11:02 AM

Creator: Hurd, Heather

Org: Medi Home Health and Hospice - Roanoke

Org Type: HHA

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Home Health Agency

Continue with EOP plan with normal operations. Updated local emergency mgr ph#:

Local Emergency Managers:

1. Bland County: Jenna Dunn – 276-688-4311
2. Botetourt: Jason Ferguson – 540-928-2201
3. Carroll: Everett Lineberry – 276-730-3012
4. Craig: Jim Cady, Sr – 540-864-5010
5. Floyd: Kevin Sowers – 540-745-9313
6. Franklin: Billy Ferguson: 540-483-3091
7. Giles: Chris McKlarney – 540-921-2525
8. Galax City: Rick Clark—276-236-8101
9. Montgomery: Neal Turner – 540-394-2146
10. Pulaski: Josh Tolbert – 540-980-7716
11. Radford: Rodney Haywood – 540-731-3617
12. Roanoke City: Trevor Shannon – 540-853-2426
13. Roanoke County: Dustin Campbell – 540-777-8705
14. Salem: John Prillaman – 540-375-3080
15. Wythe: Curtis Crawford – 276-223-4521

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:04 AM

Reply: Thank you for your update!

Added: 10/29/2019 11:02 AM

Creator: Cromer, Mark

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

Reminder:

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

1. **Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?**
2. **Provide the name and phone number for your local emergency manager.**
3. **Provide your primary and alternate means of communicating with staff.**
4. **Provide information about the general operational status of your facility/business.**
5. **What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?**
6. **Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.**
7. **Hospital, LTC, Dialysis: Update your VHAAS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center**

please state your organizational type and 24 hour emergency contact number.

Example response:

1. Yes, emergency procedures are active; IC is operational; Mark Cromer is Incident Commander 540-339-2490.
2. Trevor Shannon Roanoke City Emergency Manager, 999-999-9999
3. Primary is telephone/cellular. Secondary is email blast.
4. Facility is operating at normal capacity but under emergency operations.
5. We have an immediate need for toilet paper.
6. We are a Regional Healthcare Coalition in need of approximately 1200 rolls of toilet paper. We have contacted XYZ Paper Company and they were unable to make delivery. 123 Toilet Paper Quick Response Company (whom we have an MOU with) is able to respond immediately with 900 rolls and 300 by next week.
7. We are not a hospital, LTC or dialysis group. We are a Regional Healthcare Coalition and our emergency number if needed is 1-866-679-7422.

As strongly encouraged on our planning call, identify one part of your emergency operations plan that is relevant to this scenario and practice it.

Example: Call a vendor and ask how long it would take to get your item of need and if you are not the only organization in need where are you on the priority list.

Example: Exercise your all-staff alerting platform.

ENSURE ALL COMMUNICATIONS BEGIN WITH "EXERCISE"

Post what you tested and how it went to the event board!

Added: 10/29/2019 11:02 AM
Creator: Parks, Ann
Org: Alleghany Health & Rehab
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

We have contacted Sysco who is guaranteeing us delivering of food. We have still contacted a second vendor to ensure there is a backup despite this guarantee. Waiting on confirmation from secondary vendor.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:05 AM

Reply: Thank you for the update!

Added: 10/29/2019 11:01 AM

Creator: Combs, Angela

Org: Home Nursing Company Inc

Org Type: HHA

Region: Far Southwest

Regions:

Far Southwest

Organization Types:

Home Health Agency

Near Southwest CMS Drill

Facility point of contact: Carole Fitzsimmons and Donna Nunley

HNC Emergency Operations Plan has been activated.

Staff has been notified of emergency by HNC call tree via text and verbal notice

HNC is operating as normal with no staffing issues

County Emergency Managers for counties served:

Bland County- Jenna Dunn jdunn@bland.org 276-688-4311

Buchanan County- Bart Chambers 276-935-5872

Dickenson County – Richard Thacker rthacker@dc911.org 276-926-1676

Grayson County- Jada Black jblack@graysoncountyva.gov 276-773-2471

Lee County- Alan Bailey abailey@lee911.org 276-346-7791

Russell County- Jess Powers Jess.powers@russellcountyva.us 276-889-8247

Scott County- Jeffrey Brickey jbrickey@scottcountyva.com 276-386-6521

Smyth County- Charles Harrington 276-378-7989

Tazewell County- David White dwhite@tazewellcounty.org 276-322-7217

Washington County- Teresa Kingsley tkingsley@washcova.com 276-525-1330

Wise County – Jessica Swinney gio@wisecounty.org 276-328-7110

Wythe- Curtis Crawford curtis.crawford@wytheco.org 276-223-4521

Supply gap identified is wound care supplies particularly 4x4 gauze.

Supply Manager, Scooter Carter, has notified McKesson and can get an emergency shipment by next day air if ordered before 3 pm and ground shipment in 1-4 days.

Local MD's office has been contacted today and agreed to loan a case of 4x4's until supply is delivered.

Added: 10/29/2019 11:00 AM

Creator: Dent, David

Org: Brian Center of Alleghany

Org Type: LTC

Region: Near Southwest

THIS IS A DRILL!

The Brian Center Alleghany has activated its Emergency Operations Plan.

Regions:

Near Southwest

David Dent is our Incident Commander. His number is 304.647.0209.

Organization Types:

Long Term Care Facility

Ryan Muterspaugh is our local emergencies manager, his number is 540.863.6600

Communicating via cell phone as a primary first option. With smartlinx/worklinx our second option to communicate with staff.

Operating well at this time. Fuel vendor as well as fuel back up vendor has been contacted to top generator fuel off.

Preparation is everything. The facility does keep diesel fuel in storage for the generator but has made contact with the two fuel companies in case of a long outage.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:03 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:59 AM

Creator: Speedy, Benjamin

Org: Franklin Health & Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have not activated our EOP and Brian Stovall is the incident commander. Contact Number is 540-489-3467

Our emergency manager is Jay Mason at 540-483-3091

Primary means of communication with staff and vendors are Phone, Text, Email

Currently operating- stable

We identified during the TTX that are depleted gap is food supply

Preparing our reserve food supply if needed, also contacted SYSCO for alternate means of delivery to facility.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 11:05 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:57 AM

Creator: Jones, Ashley

Org: Commonwealth Care of Roanoke - Lee Health & Rehab Center

Org Type: LTC

Region: Far Southwest

Regions:

Far Southwest

Organization Types:

Long Term Care Facility

Primary Contact: Ashley Jones, Administrator

Secondary Contact: Jonathan Mullins, Maintenance Director

EOP has been activated.

Local Emergency Manager Contact Information: Brian Skidmore 276-546-1177

Primary means of communication: Cell Phones

Operating at a census of 104 with a capacity of 110. 1 CNA short of full staff for the day due to illness..

Depletion of supplies: Medications

Vendor contacted: Remedi Pharmacy

Remedi is contacting back up pharmacy within 1 mile of facility to provide a 7 day supply of medications

Added: 10/29/2019 10:54 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Christiansburg

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

1. We have activated our EOP in Roanoke & Christiansburg.
 1. Aaron Housh – 776-0198
 2. Laura Ranzer – 776-0198
2. Local Emergency Managers:
 1. Botetourt: Jason Ferguson – 540-928-2201
 2. Craig: Jim Cady, Sr – 540-864-5010
 3. Floyd: Kevin Sowers – 540-745-9313
 4. Franklin: Billy Ferguson: 540-483-3091
 5. Giles: Chris McKlarney – 540-921-2525
 6. Montgomery: Neal Turner – 540-394-2146
 7. Pulaski: Josh Tolbert – 540-980-7716
 8. Radford: Rodney Haywood – 540-731-3617
 9. Roanoke City: Trevor Shannon – 540-853-2426
 10. Roanoke County: Dustin Campbell – 540-777-8705
 11. Salem: John Prillaman – 540-375-3080
3. Communication Means:
 1. Phone
 2. Email
 3. Secure Messaging
4. We are operating as normal conserving supplies as needed.
5. We have reached out to our sister location, primary & secondary vendors, local retails locations; Walmart, Kroger, CVS, & Walgreens, and our MOU partners.
6. We have no immediate needs at this time.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:59 AM

Reply: Wonderful information, thank you for the update!

Added: 10/29/2019 10:53 AM

Creator: Manis, Sydney

Org: Lenowisco Health District

Org Type: PH

Region: Far Southwest

Regions:

Far Southwest

Organization Types:

Public Health

LENOWISCO Health District on stand-by. Please contact Sydney 276-386-8019 if assistance is needed.

Added: 10/29/2019 10:53 AM

Creator: Finch, Jeremiah

Org: Heritage Hall - Rich Creek

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have activated our emergency procedures at Heritage Hall Rich Creek. Our incident command team is activated and Sharon McDaniel is our Incident Commander. Her phone number is 304-660-9602.

Our local emergency manager's name is Chris McKlarney and his number is 540-921-2525.

We are able to communicate with staff through cell phones, text messages, local phones, and Zello.

Our facility is fully operational.

Our facility has experienced a shortage on all types of insulin from our main pharmacy provider.

We have contacted a local pharmacy and they are unable to meet our needs. Thus, we reached out to a sister facility that utilizes a different pharmacy and has additional insulin. We will be driving to them to secure a supply.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:59 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:52 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Roanoke

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

1. We have activated our EOP in Roanoke & Christiansburg.
 1. Aaron Housh – 776-0198
 2. Laura Ranzer – 776-0198
2. Local Emergency Managers:
 1. Botetourt: Jason Ferguson – 540-928-2201
 2. Craig: Jim Cady, Sr – 540-864-5010
 3. Floyd: Kevin Sowers – 540-745-9313
 4. Franklin: Billy Ferguson: 540-483-3091
 5. Giles: Chris McKlarney – 540-921-2525
 6. Montgomery: Neal Turner – 540-394-2146
 7. Pulaski: Josh Tolbert – 540-980-7716
 8. Radford: Rodney Haywood – 540-731-3617
 9. Roanoke City: Trevor Shannon – 540-853-2426
 10. Roanoke County: Dustin Campbell – 540-777-8705
 11. Salem: John Prillaman – 540-375-3080
3. Communication Means:
 1. Phone
 2. Email
 3. Secure Messaging
4. We are operating as normal conserving supplies as needed.
5. We have reached out to our sister location, primary & secondary vendors, local retails locations; Walmart, Kroger, CVS, & Walgreens, and our MOU partners.
6. We have no immediate needs at this time.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:53 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:50 AM

Creator: Poff, Brent

Org: Salem Terrace at Harrogate

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have activated our EOP and Brent Poff is the incident commander.
Contact Number is 540-444-0343

Our emergency manager for Salem is John Prillaman at 540-375-3080

Primary means of communication with staff and vendors are Phone, Text,
Email

Currently operating in a normal status

We identified during the TTX that are depleted gap is pharmaceutical

We have contacted our Pharmacy vendor in conjunction with other facilities
within our network for support.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:53 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:50 AM

Creator: Walkup, Michelle

Org: Carilion Giles Community Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

Facility Services Manager/Logistics has determined that we have a 3 day
supply of linen and will begin rationing items as appropriate. For patient
linens including sheets, towels, etc. we have contacted Grainger who can
have additional supplies here within 24 hours in limited quantities. OR
scrubs can be washed in house as needed with our washer/dryer

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:51 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:49 AM

Creator: Hall, Shawna

Org: Blue Ridge Surgery Center

Org Type: OCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Outpatient Care Center

1) Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)? YES, activated. Shawna Hall 540-230-4818

2) Provide the name and phone number for your local emergency manager. John Prillaman 540-375-3080

3) Provide your primary and alternate means of communicating with staff. Phone and Text

4) Provide information about the general operational status of your facility/business. Normal Business.

5) What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise? Month supply on shelf, business performs elective procedures. Sodium Chloride IV fluid.

6) Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response. Center would close until inventory received. Baxter rep called, over night supplies if needed.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:50 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:49 AM

Creator: Terry, Karen

Org: Centra Gretna Medical Center- ED

Org Type: FSED

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Free Standing Emergency Department

We have activated our emergency procedures. Incident Command is operational; Shannon Knight is our Incident Commander 434.401.7820. Robbie Price, Managing Director, has been notified 434.401.0254

Chris Slemp is the contact for Regional Emergency Management. 434.432.7921 (This number went to a voicemail for Mike Lee with Pittsylvania County.)

Primary and Alternate means of communicating with staff are with the Crew app and by cell phone.

Facility is operating at normal capacity with no current interruptions. Status board will be updated to reflect any changes.

We have an immediate need to address the potential need for additional blankets. At this time, we have 50 blankets on site which have been provided by Centra Medical Group which shares the facility.

We have contacted Roger Johnson, Director of Environmental Services, and blankets can be sent from Centra Lynchburg General within an hour. Meredith Bowery with Virginia Hospital Laundry can have blankets sent from Richmond, VA, within two hours.

We are a Freestanding Emergency Department. At this time our operations are not impacted. Our contact number is 434.200.4002

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:49 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:48 AM

Creator: Kail, Leana

Org: Gentle Shepherd Hospice

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

1. Emergency procedures have been implemented. Incident Commander, Don Eckenroth 540-798-1663.

2. Emergency Managers:

Amherts Co Sam Bryant 434-946-9307

Appomattox Co. Bobby Wingfield. 434-352-8241

Bedford Co Jack Jones 540-587-0700

Botetourt Co. Jason Ferguson. 540-928-2201

Campbell Co. Tracy Fairchild. 434-332-9641

Franklin Co. Billy Ferguson. 540-483-3091

Lynchburg Melissa Foster. 434-455-4285

Roanoke. Trevor Shannon. 540-853-2426

Roanoke Co. Dustin Campbell. 540-777-8705

Salem. John Prillaman 540-375-3080

3. Primary communication: Email/text

Secondary communication: cell phone/landline

4. Operating normally but under emergency operations while searching for needed supply

5. Oxygen, medications, fuel

6. Spoke to Ray Lawder, Director of Hospice Accts at Joerns, which is a nationwide dme company. They have an EOP and they will email us a copy of their emergency procedures. They have several different storage areas that we can access that are outside of our region .

7. N/A

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:49 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:47 AM
Creator: Heins, Robert
Org: LewisGale Hospital Montgomery
Org Type: HOSP
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Hospital

Market Pharmacists would census all antibiotics in the market and then would reach out to Emergent Purchase from manufacturer. If that failed it would cascade to Nashville Supply Chain.

Replies

Author: Alley, Mary
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 10:48 AM
Reply: Thank you for your update!

Added: 10/29/2019 10:47 AM
Creator: Hurd, Heather
Org: Medi Home Health and Hospice - Roanoke
Org Type: HHA
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Home Health Agency

EOP continues for both offices. Initiating staff to obtain water and ice in coolers for patients with needs in their areas. Keeping in contact with sister agencies in NC and VA concerning oxygen supply, including portable tanks and oxygen supplies. Staff are checking in with supervisors every hour at this point for updates.

Replies

Author: Alley, Mary
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 10:48 AM
Reply: Thank you for your update!

Added: 10/29/2019 10:47 AM
Creator: Cromer, Mark
Org: Near Southwest Preparedness Alliance
Org Type: RHCC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Regional Healthcare Coordinating Center

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

1. **Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?**
2. **Provide the name and phone number for your local emergency manager.**
3. **Provide your primary and alternate means of communicating with staff.**
4. **Provide information about the general operational status of your facility/business.**
5. **What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?**
6. **Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.**
7. **Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.**

Example response:

1. Yes, emergency procedures are active; IC is operational; Mark Cromer is Incident Commander 540-339-2490.
2. Trevor Shannon Roanoke City Emergency Manager, 999-999-9999
3. Primary is telephone/cellular. Secondary is email blast.
4. Facility is operating at normal capacity but under emergency operations.
5. We have an immediate need for toilet paper.
6. We are a Regional Healthcare Coalition in need of approximately 1200 rolls of toilet paper. We have contacted XYZ Paper Company and they were unable to make delivery. 123 Toilet Paper Quick Response Company (whom we have an MOU with) is able to respond immediately with 900 rolls and 300 by next week.
7. We are not a hospital, LTC or dialysis group. We are a Regional Healthcare Coalition and our emergency number if needed is 1-866-679-7422.

As strongly encouraged on our planning call, identify one part of your emergency operations plan that is relevant to this scenario and practice it.

Example: Call a vendor and ask how long it would take to get your item of need and if you are not the only organization in need where are you on the priority list.

Example: Exercise your all-staff alerting platform.

ENSURE ALL COMMUNICATIONS BEGIN WITH "EXERCISE"

Post what you tested and how it went to the event board!

Added: 10/29/2019 10:46 AM

Creator: Thomas, Christi

Org: Autumn Care of Altavista

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

1. We have activated our emergency plan at Autumn Care of Altavista
2. Our local emergency manager Tracey Fairchild at 434-332-9574 has been made aware of our situation.
3. We are communicating with staff on site verbally, and reaching out via telephone to oncoming shifts.
4. Our operational status is active, and supplies are being rationed, and vendors have been contacted for support if situation deteriorates further.
5. The gap that was depleted was limited supply on hand, and ensuing proper chain of communication to ensure timely delivery of supply.
6. We have contacted local vendor for support and received estimate of delivery of supply.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:47 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:46 AM

Creator: Branscome, Kim

Org: LewisGale Medical Center

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

1. LGMC has activated its EOP and Incident Command established. Incident Commander is Nick Watking 804-401-6106
2. Local EM: John Prillaman 540-537-3417
3. Primary: Tex, interanl I Mobile, HCA Alert, overhead paging Secondary: phone trees
4. Operating at full capacity under generator power. Generators main facilities 20000 gallons= 8 day runtime. Pavilion 15000= 15 hour run time.
5. Gap- fuel
6. Davenport Energy contacted. Tanker is 7500 delivered next day after request. Two local storage facility and a third in Greensboro. 540-774-4401
7. Status boards updated. LGMC is a hospital, 24 hour number is 540-776-4701

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:47 AM

Reply: Thank you for your update!

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:47 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:46 AM

Creator: Denson, Keith

Org: Snyder Nursing Home, Inc

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Update for Snyder Nursing Home -

10:17 am Activated EOP.

10:20 am Contacted Emergency Manager Chief Prillman at 540-375-3080

10:26 am notified Nick Penson at AlSCO Linen 540 -355-1047 Requesting assistance of obtaining product from other AlSCO plants if Roanoke is not operational.

Notified Central Supply, Director of Nursing, Laundry, Housekeeping and Dietary Department of linen depletion and dire of essential items to provide patient care.

Charge Nurse to alter Resident Bath schedule until linen levels are back to normal.

Notified laundry and Housekeeping to alter daily routines and gather soiled linen on site to prepare for washing in house.

Central Supply in contact with Medical Supply vendor requesting emergency supply of disposable linen availability.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:48 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:44 AM

Creator: Turpin, Tammy

Org: Carilion Giles Community Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

CGCH

Command Activated. Veronica Stump IC

County EM Chris :McKlarney 931-363-1342

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:46 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:43 AM

Creator: Reed, Diane

Org: Centra Virginia Baptist Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

1. Code D drill has been implemented- IC has been activated- Deanna Tomlin- Nsg supervisor is IC-- AOC has been notified
2. Melissa Foster 434-455-4285
3. Primary Communication- Alertus on computers, overhead pages, scrolling bar- Send Word Now- alternate- phone
4. General Operations Status- 97% capacity at LGH-- 3 pts holding in ED for admission- ED Census- 25
5. IV fluids
6. Vendor- Medline- response- -Medline reports that they have sufficient supplies in Richmond and Charlotte
7. Updated

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:43 AM

Reply: Thank you for the update!

Author: Reed, Diane

Organization: Centra Lynchburg General Hospital

Time: 10/29/2019 10:56 AM

Reply: The same incident command structure and response is in place at Lynchburg General Hospital

Added: 10/29/2019 10:43 AM

Creator: Hazlewood, Sara

Org: Stratford Health Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have activated our emergency operations plan, the incident command team met at 10:12 AM

Sara Hazlewood is the incident commander

Timothy Duffer is the local emergency manager (434) 799-6535

Primary communication with staff is through facility phone, alternate communications through mobile cell phones

The facility is operating at normal capacity at this time.

Portable oxygen supply was identified as a possible need during a supply chain interruption.

Contacted Lincare-spoke with Jeri Demott for emergency oxygen tank delivery.

We have updated the VHASS long term tracking board.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:48 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:42 AM

Creator: Cunningham, Kevin

Org: Centra Bedford Memorial Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

BMH alternate comm.

Send word now, email, phone

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:48 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:42 AM
Creator: Goldsmith, Mindy
Org: Carilion Franklin Memorial Hospital
Org Type: HOSP
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Hospital

CFMH supply interruption with linen. Our vendor is CMC. We have implemented linen rationing per policy. We also have a washer and dryer and the team has assessed that we can keep up with linen needs for 96 hours using rationing and our in-house equipment.

Replies

Author: Alley, Mary
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 10:48 AM
Reply: Thank you for your update!

Added: 10/29/2019 10:41 AM
Creator: Dowdy, Joe
Org: Horizon Behavioral Health
Org Type: CMHC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Community Mental Health Center

Horizon EOP is activated and command staff are operating through the EOC to disseminate information

Horizon Incident Commander

Joe Dowdy 434-221-8412

Local Emergency Manager

Melisa Foster- 434-455-4290

Primary and Secondary Means of Communication

Email, Landline, Cell Phone, Mass Notification System

Operating under Emergency Operations through the EOC covering the following Horizon facilities

Altavista

Bowyer

Warren

Timothy

Bethany

Powell

Pearson

Forest Hills

Lakeview

Gap/Item identified is incontinence briefs. Assessments are being completed at each site to determine the need per day, and vendor or vendors are being notified with on hand amount.

Will update Vendor response

UPDATE

Supplier (MOU) able to fulfill the quantities and have to site within 4 hours.
Secondary Supplier is being contacted for same information

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:41 AM

Reply: Thank you for the update!

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:48 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:41 AM

Creator: Kerr, Kendra

Org: Centra PACE, Gretna

Org Type: SUPP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Support Agency / Organization

Have you activated emergency operations procedures at your facility? Yes

Provide name and phone number for your local emergency manager: Chris
Slemp (434) 432-7921

Provide means of communicating with staff: Phone/ Text: call tree initiated
with appropriate staff

Provide information about the general operational status of your
facility:Open and operating as normal

What gap did you identify during the tabletop exercise that is depleted?
Medications. The specific medication Zantac has been recalled and is not
available to any of our participants who take this. We have initiated EOP
and are seeking alternatives to continue to meet our participants needs.

Using that gap, contact one vendor to and report response:.Contacted our
pharmacy as well as our back up pharmacy and an alternate med has been
identified. We are working with the Providers to obtain the correct orders to
obtain the meds.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:42 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:41 AM

Creator: Ward, Susan

Org: Fresenius: Franklin County

Org Type: DS

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Dialysis Services

Fresenius Franklin County Dialysis Full Scale exercise of Supply chain interruption exercise. EOP activated Susan Ward, CM is contact person at 540-484-7050. William Ferguson is local emergency officer at 540-483-3091.

We are contacting employees via text and email. The facility is still open we have supplies for 14 days. NS, Lines, Dialyzer and Bicarb is the items we will need to obtain after that time. Tony Wells will contact True Blue and fresenius regarding supplies. If we had to run another clinic we will bring their supplies. and staff to run their patients. The 24 hour Hotline number is 1-800-626-1297.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:43 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:40 AM

Creator: Baldwin, Angela

Org: Commonwealth Care of Roanoke - The Woodlands Health & Rehab Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

The Woodlands has activated our EOP.

The local emergency manager is 540-863-660

Primary communication is telephone while cell phone/text & satellite phone is back up.

We have reached out to us foods for water. We have contacted our sister faculties also. Our vending machine provider is able to deliver water to us. All other business is normal.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:49 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:40 AM

Creator: Swim, Kyle

Org: Piney Forest Health & Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

1. Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?

Incident Commander: Kyle Swim

Yes, we have activated our EOP.

2. Provide the name and phone number for your local emergency manager.

Tim Duffer: 434-489-8091

3. Provide your primary and alternate means of communicating with staff.

Primary: Phone

Secondary: Email

Tertiary: Social Media

4. Provide information about the general operational status of your facility/business.

Operational Status: Good

Currently conserving supplies.

5. What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?

Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.

Our critical item being depleted is pharmaceutical items. We have contacted Omnicare. We have contacted our backup to Omnicare, CVS to refill needed supplies.

Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.

Contacted Omnicare Pharmacy Vendor; Response: There is currently a Ranitidine recall. Zero backorder items currently. Per Jake Simkins (Omnicare Pharmacy Director).

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:49 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:40 AM

Creator: Scott, Kemet

Org: Commonwealth Care of Roanoke -
Radford Health & Rehab Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

1 Yes, Kemet Scott is Incident Commander. Contact number 540-633-6533

2 Radford: Rodney Haywood – 540-731-3617

3 Primary means of communicating is telephone communication. Alternate communicating means: Social Media and mass text messaging capability.

4 Currently operating as normal

5 We identified that food, oxygen, pharmaceuticals and medical supplies as a gap in our tabletop exercise if depleted for a long period of time.

6 We have contacted our Pharmacy vendor. They are aware of our situation and has indicated that they will activate emergency plan as coordinated.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:49 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:39 AM

Creator: Isabelle, Chad

Org: Rocky Mount Health and Rehabilitation
Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Rocky Mount Health and Rehab

1. Emergency procedures was implemented due to supply chain interruption.

2. Emergency manager Billy Ferguson 540-483-3091

3. Communication with staff by phone/text, overhead page, and two way radio.

4. Facility operating normal. (plan to move to electric concentrators)

5. The supplies that would be depleted causing emergency procedures would be oxygen.

6. Vendor contacted was LinCare, we spoke to Heather and she said 02 refill would take 4 to 5 hours to replace our entire supply.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:49 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:39 AM
Creator: Ranzer, Laura
Org: Good Samaritan Hospice - Roanoke
Org Type: HSPC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Hospice

We are continuing our EOP. Using secondary means of communication. We have now reached out to local retail locations for additional wound care supplies. Walmart, Kroger, CVS, & Walgreens locations. We are currently able to meet the needs of our patients. Continuing normal business.

Replies

Author: Alley, Mary
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 10:49 AM
Reply: Thank you for your update!

Added: 10/29/2019 10:39 AM
Creator: Taylor, Stacy
Org: Commonwealth Care of Roanoke - Abingdon Health & Rehab Center
Org Type: LTC
Region: Far Southwest

Regions:
Far Southwest

Organization Types:
Long Term Care Facility

Drill/Exercise: Supply Chain Interruption

Facility Point of Contacts: Stacy Taylor Administrator, David Howell Maintenance Director

Local Emergency Manager: Theresa Kingsley 276-525-1330

Primary means of communication: Cell Phones

Operating at a census of 115 with a capacity of 120. No staffing issues today.

Depletion of supplies: Medications

Vendor contacted: Remedi Pharmacy

Remedi is contacting back up pharmacy within 1 mile of facility to provide a 7 day supply of medications.

Added: 10/29/2019 10:38 AM

Creator: Wingfield, Julianne

Org: Surgery Center of Lynchburg

Org Type: OCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Outpatient Care Center

Emergency

1. We have activated our EOP
2. Melissa Foster is our Emergency Manager (434) 455-4285
3. Primary means of communication is verbal as we are working. A small meeting was held with managers to implement our plan. Phone calls is second with our Group Me App to follow.
4. We are operational at this time with advisement to be cognizant of supply amounts necessary to operate kept at a minimum.
5. Pharmaceuticals
6. We contacted Medline. it took approximately 15 seconds to get someone on the line. There was no promise of a delivery except normal 2 day.
7. We are an Ambulatory Surgery Center emergency number if needed is 1-434-947-7700

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:50 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:38 AM

Creator: Trent, Brian

Org: SOVAH Health - Danville

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

1. **Yes, EOP are active; IC is operational; Brian Trent is Incident Commander 434-773-7801**
2. **Tim Duffer Danville City Emergency Manager, 434-799-5226**
3. **Primary is telephone/cellular. Secondary is email/Social Media.**
4. **Facility is operating normal but under emergency operations.**
5. **We have an immediate need for linen-towels & blankets.**
6. **SOVAH Health is in the need of towels & blankets. We have contacted Jeff Nichols with Hand Craft Linen and we will have towels & blankets within 24 hours.**
7. **Hospital VHASS Status Board has been updated.**

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:50 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:38 AM

Creator: Turpin, Tammy

Org: Carilion New River Valley Medical Center

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

CNRV

IC Kristi Hall

Command team activated

County EM - Neal Turner

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:50 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:38 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Christiansburg

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

We are continuing our EOP. Using secondary means of communication. We have now reached out to local retail locations for additional wound care supplies. Walmart, Kroger, CVS, & Walgreens locations. We are currently able to meet the needs of our patients. Continuing normal business.

Added: 10/29/2019 10:38 AM

Creator: Sweeney, Lori

Org: Westminster-Canterbury of Lynchburg

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

1. Yes. Facility operations are activated.
2. Melissa Foster at 434-455-6347 is our local emergency manager.
3. Primary means of communicating are cellphones/texting, secondary means are radios.
4. Our facility is operating as normal, however, under emergency operations. We have a 10 day supply of food/water. We can order more medications from pharmacy if needed. Our generator will last for 72 hours with fuel and we can call vendor for more fuel as needed.
5. WC will need to ration it's supplies. Example: generator fuel- decrease burn fuel rates. Medication- call physician and decrease or only give meds that are needed. Food- contact vendor and begin rationing food. We will have already contacted for a generator (back up) to be delivered. Staff on stand by and only work 12 hour shifts. Have vendors stock as much as possible.
6. We contacted our pharmacy, Pharmerica for extra medications. They will have them delivered later today. If they did not have the meds, they would have reached out to other their other locations as back up.
7. Status board updated.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:51 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:36 AM

Creator: Suddarth, Bob

Org: LewisGale Hospital Pulaski

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

Critical need is water. Sysco contacted.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:51 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:36 AM

Creator: Alley, Mary

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

1. Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?
2. Provide the name and phone number for your local emergency manager.
3. Provide your primary and alternate means of communicating with staff.
4. Provide information about the general operational status of your facility/business.
5. What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?
6. Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.
7. Hospital, LTC, Dialysis: Update your VHAAS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.

Added: 10/29/2019 10:36 AM

Creator: Layell, Erin

Org: Friendship Home Care

Org Type: HHA

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Home Health Agency

Operating normal at this time.

Activate emergency procedures.

Contact Trevor Shannon (540) 853-2426

Primary Communication: phone/text/email

Alternate Communication: Phone tree, callfure system

Running low on water, will reach out others on campus (Assisted Living, FHRC North, Purchasing for back up supplies) Will also reach out US Foods.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:51 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:35 AM

Creator: Hart, Katie

Org: Our Lady of the Valley

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Katie Hart, Assistant Administrator Our Lady of the Valley

Emergency procedures have been implemented due to supply chain interruption.

We have activated our EOP addressing how we will manage oxygen supply.

Emergency Manager Roanoke City: Bob Coldwell 540-853-2333 Trever Shannon 540-853-2426

We are using phones and pagers as our primary source of communication with staff at this time. We will use text and email as a backup if needed.

We have notified sister communities.

We have evaluated current residents requiring oxygen and have contacted Commonwealth Home Health Care about needing additional supplies. We have contacted physicians in order to update them and receive any recommendations if needed.

We have updated VHASS status board.

Added: 10/29/2019 10:35 AM

Creator: Alley, Mary

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

Thank you all for your updates, we are actively engaged in seeing your responses. Please feel free to reach out if you need anything!

Added: 10/29/2019 10:35 AM

Creator: Brown, Patrick

Org: Brian Center Health Rehab-Fincastle

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Contacted our vendor Lincare, spoke to Misty who is the unit operations manager. I explained our situation and her response was that they would find a way to get us all the additional Oxygen that we would need.

Added: 10/29/2019 10:34 AM
Creator: Peters, Robert
Org: Mount Rogers Health District
Org Type: PH
Region: Far Southwest

Mount Rogers Health District standing by to provide any assistance we can. If there is anything we can do, please contact me at 276-781-7450 office.
Rob

Regions:
Far Southwest

Organization Types:
Public Health

Added: 10/29/2019 10:34 AM
Creator: Heins, Robert
Org: LewisGale Hospital Montgomery
Org Type: HOSP
Region: Near Southwest

Jennifer Larkin - Director of Clinical Operations is IC

Regions:
Near Southwest

Organization Types:
Hospital

Added: 10/29/2019 10:34 AM

Creator: Barnard, James

Org: Blue Ridge Therapy Connection

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have activated our emergency operations plan, the incident command team met at 10:15.

Michael Greeley LNHA is the incident commander

Steve Allen is the local emergency manager (276) 692-7731

Primary communication with staff is through facility landline phones, alternate communication is with facility paging system and cellular phones

The facility is operating at normal capacity at this time.

Portable oxygen supply was identified as a possible need during a supply chain interruption

We are in the process of contacting the vendor for emergency oxygen tank delivery.

Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.

We have updated the VHASS long term tracking board.

Replies

Author: Barnard, James

Organization: Blue Ridge Therapy Connection

Time: 10/29/2019 12:13 PM

Reply: Oxygen vendor was contacted and reports emergency delivery can be completed in approximately 4 hours.

Author: Barnard, James

Organization: Blue Ridge Therapy Connection

Time: 10/29/2019 12:16 PM

Reply: Command center deactivated, facility functioning at normal capacity.

Added: 10/29/2019 10:33 AM
Creator: Hurd, Heather
Org: Medi Roanoke Home Health & Hospice - Pulaski
Org Type: HHA
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Home Health Agency

Added: 10/29/2019 10:33 AM
Creator: Flynn, Chuck
Org: Friendship Health and Rehab Center - North
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Both locations continue with normal operations. Oxygen supply shortage has been corrected. All staff have checked in with supervisors. No other supply shortages noted at this time. Continuing EOP in both locations.

We have activated our EOP. Chuck Flynn Incident Commander 540-265-2244

Emergency Manager: Trevor Shannon 540-853-2426

Communication: Phones, text, monitoring email.

Operating as normal at this time.

Low on water.

Contacting US Foods.

Added: 10/29/2019 10:33 AM
Creator: Caldwell, Lydia
Org: Amedisys Hospice - Roanoke
Org Type: HSPC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Hospice

Amedisys Hospice

-Mass text to all staff notifying of supply chain interruption

-Call placed to Dustin Campbell (540-777-8705 🗣️)

-We are currently still up and able to care for patients but are worried about oxygen supplies

Added: 10/29/2019 10:32 AM

Creator: Wallace, Tracy

Org: Amedisys Home Health - Roanoke

Org Type: HHA

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Home Health Agency

Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)? yes Tracy Wallace 540-784-3391

Provide the name and phone number for your local emergency manager.
Bob Cowell 540-853-2426

Provide your primary and alternate means of communicating with staff. Cell Phone and laptops

Provide information about the general operational status of your facility/business. We are fully operational at this time. staff have access supplies in car a tthis time. Stock room has not been depleted yet but low on gauze and tape

What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?

Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response. Contacted Advanced Home Care and Walmart distribution center

Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number. Home Health 540-265-5980

Added: 10/29/2019 10:31 AM

Creator: Edwards, Adam

Org: Springtree Health & Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Emergency Operation Center Open and following emergency procedures

Emergency Manager Roanoke City: Bob Coldwell 540-853-2333 Trever Shannon 540-853-2426

Communication via phone tree, text, social messaging

Depleted supply: Food

Contacting back up vendor and Berkshire Health and Rehabilitation Center for resupply

General operations: Continue Normal Operations - Meals delayed

Adam Edwards

Springtree Health and Rehabilitation Center

540-981-2790

Added: 10/29/2019 10:31 AM

Creator: Harms, Nancy

Org: Virginia Veterans Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)? jYES, activated. Todd Barnes as Incident Commander, contact at 540-982-2860

Provide the name and phone number for your local emergency manager.
Trevor Shannon 540-853-2426

Provide your primary and alternate means of communicating with staff.

Overhead announcement to conserve, change O2 to concentrators, along with hourly rounds and reminders on the units.

Provide information about the general operational status of your facility/business. Critical for oxygen supplies.

What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise? Oxygen tanks shortage

Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response. AirGas at 540-342-9911, Called with positive response to supply needs. Requested 84 additional tanks. Delivery expectation of within 24 hours. Along with scheduled deliveries during this shortage.

Added: 10/29/2019 10:31 AM

Creator: Hancock, Justin

Org: Pulaski Health & Rehab Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

1) Pulaski Health and Rehab is not formally activating but meeting with the Department heads and Central Supply to evaluate our current supplies. The critical supply is O2 tanks.

2) Josh Tolbert- 540-980-7710 is our Local Emergency Management

3) Hand Held Radios to communication if needed

#4 - We are at full operations at this point, we have concentrators and will limit out of room activities for us of O2 tanks for emergent situations only.

5) O2 Tanks

6) Roberts Oxygen supply, 540-985-8686 , 48 on the way now , Emergency back up of 96 will be delivered later in day,, will update what they can still do if supply interruption remains

Added: 10/29/2019 10:31 AM

Creator: Bryant, Craig

Org: Carilion Medical Center (CRMH and CRCH)

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

CMC team is activated and working through the event.

drill drill drill Laundry building struck by lightning. NO laundry. will keep informed.

Added: 10/29/2019 10:31 AM

Creator: Walkup, Michelle

Org: Carilion Giles Community Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

Central Laundry has been damaged due to weather events and is unable to supply linens at this time. CGCH is conducting an internal inventory of items and has activated our incident command center at this time

Added: 10/29/2019 10:29 AM

Creator: Dietrich, Stephany

Org: Fresenius: Blue Ridge

Org Type: DS

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Dialysis Services

Fresenius Friendship:

1. Emergency procedures was implemented due to supply chain interruption.
 2. Roanoke city emergency manager Trevor Shannon 540-853-2426
 3. Communication with staff by phone or text.
 4. Facility operating at normal schedule.
 5. The supplies that would be depleted causing emergency procedures would be normal saline, dialyzers, lines and concentrate.
 6. Vendor contacted is Bio medical technician to coordinate sister facility and corporate if necessary.
-

Added: 10/29/2019 10:28 AM
Creator: Ranzer, Laura
Org: Good Samaritan Hospice - Roanoke
Org Type: HSPC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Hospice

We are continuing our EOP. Using secondary means of communication. We have reached out to our sister location, secondary vendors and MOU partners for needed supplies. We are currently able to meet the needs of our patients. Continuing normal business in Roanoke & Christiansburg.

Added: 10/29/2019 10:27 AM
Creator: Cunningham, Kevin
Org: Centra Bedford Memorial Hospital
Org Type: HOSP
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Hospital

BMH has open IC Kevin Cunningham 434 610 5018

Added: 10/29/2019 10:27 AM
Creator: Ranzer, Laura
Org: Good Samaritan Hospice - Roanoke
Org Type: HSPC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Hospice

We are continuing our EOP. Using secondary means of communication. We have reached out to our sister location, secondary vendors and MOU partners for needed supplies. We are currently able to meet the needs of our patients. Continuing normal business.

Added: 10/29/2019 10:27 AM
Creator: Brown, Kimberly
Org: Carilion Tazewell Community Hospital
Org Type: HOSP
Region: Far Southwest

Regions:
Far Southwest

Organization Types:
Hospital

Drill: Near Southwest CMS
Facility Point of Contact: Brian Bales and Kimberly Brown
Facility's Local Emergency Manager and contact information: David White 276-322-7217
Vendor Contact to assess 1 Supply Chain issue or contingency process. Carilion Linen Services. 540-224-3100 and after hours Tom Mantey 540-529-9712

Added: 10/29/2019 10:26 AM

Creator: Parks, Ann

Org: Alleghany Health & Rehab

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have activated our emergency plan. Our primary food source/delivery is unable to reach our facility from where they are coming from.

Our EOC is Ryan Muterspaugh can be reached at 540-863-6600.

We have a buddy system set up to contact all of our employees. The Dept directors are reaching out to all employees to make them aware of the situation through phone calls and text messages.

Overall operations are stable.

Our gap in the table top was if we couldn't receive the food from primary vendor who would provide the service. Using emergency backup food supply. Currently contacting vendors for food supply. Reaching out to local stores to make them aware of interruption of food supply incase secondary vendor unable to assist.

Added: 10/29/2019 10:25 AM

Creator: Glass, Heather

Org: Berkshire Health and Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

1. Incident Commander: Joshua Barnette 304-767-8186

2. Emergency Contact: Chris Linkous 537-0287; office 983-0629

3. primary contact text; secondary cell phone contact

4. Facility operating under normal operations

5. Food supplies, diesel services, generator services

6. Sysco; Webb Oil; Carter Machinery contacted

7. status updated

Added: 10/29/2019 10:25 AM

Creator: Alley, Mary

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

1. Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?
2. Provide the name and phone number for your local emergency manager.
3. Provide your primary and alternate means of communicating with staff.
4. Provide information about the general operational status of your facility/business.
5. What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?
6. Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.
7. Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.

Added: 10/29/2019 10:24 AM

Creator: Trent, Tiffany

Org: Medi Home Health and Hospice - Roanoke

Org Type: HHA

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Home Health Agency

Roanoke & Pulaski office has reached out to sister agencies for Oxygen backup. Sister agency to meet halfway with supplies. Continuing normal operation - staff called and alerted.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:25 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:23 AM

Creator: Craft, Chance

Org: Raleigh Court Health and Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Emergency Operation Center Open and following emergency procedures

Emergency Manager Roanoke City: Trevor Shannon 540-853-2426

Communication via phone tree, text, social messaging, and corporate email

Depleted supply: Potable Water

Current vendor is Sysco, but have contacted our back up center (Salem Health & Rehabilitation Center) and they are sending an emergency supply. We have also contacted U.S. Food Service to serve as a back vendor.

Chance Craft, Administrator

Raleigh Court Health and Rehabilitation Center

540-342-9525

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:25 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:23 AM

Creator: Wilson, Rhonda

Org: Fresenius: Crystal Spring

Org Type: DS

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Dialysis Services

1. Emergency procedures was implemented due to supply chain interruption.

2. Roanoke city emergency manager Trevor Shannon 540-853-2426

3. Communication with staff by phone or text.

4. Facility operating at normal schedule.

5. The supplies that would be depleted causing emergency procedures would be normal saline, dialyzers, lines and concentrate.

6. Vendor contacted is Bio medical technician to coordinate sister facility and corporate if necessary.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:26 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:23 AM
Creator: Hamilton, Aly
Org: Heritage Hall - Blacksburg
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

We have activated EOP and notified all department managers and they are to communicate with floor staff what is going on. We are taking inventory of the supplies we have on hand.

Replies

Author: Alley, Mary
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 10:26 AM
Reply: Thank you for the update!

Added: 10/29/2019 10:22 AM
Creator: Napolitano, Nicole
Org: Cora Physical Therapy - Blacksburg
Org Type: SUPP
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

Our EOP has not yet been activated but staff is aware of the supply chain disruption. Communication is occurring via text and email. We are currently operating under normal operations. Facility contact is Nicole Napolitano (540) 961-1230. Local emergency contact is Neal Turner (540) 394-2146.

Replies

Author: Cromer, Mark
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 10:23 AM
Reply: Thank you Cora

Author: Cromer, Mark
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 10:23 AM
Reply: I'm sorry, Nicole

Added: 10/29/2019 10:21 AM
Creator: Nugent, Elizabeth
Org: Heartland Healthcare Center - Lynchburg
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

1. Yes emergency procedures are active, IC is operational, Elizabeth Nugent is Incident Commander 434-846-4626
2. Local emergency manager is Melissa Foster 434-455-4285
3. Primary- text, Secondary- cellular/telephone
4. Facility is operating at normal capacity but under emergency operations.
5. Wound supplies
6. Contacted DSSI rep, order was placed, delivery expected Friday.
7. Status updated.

Replies

Author: Alley, Mary
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 10:22 AM
Reply: Thank you!

Added: 10/29/2019 10:21 AM
Creator: Suddarth, Bob
Org: LewisGale Hospital Pulaski
Org Type: HOSP
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Hospital

Phones are operational and are primary communications.

Replies

Author: Cromer, Mark
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 10:22 AM
Reply: Thank you

Added: 10/29/2019 10:20 AM
Creator: Alley, Mary
Org: Near Southwest Preparedness Alliance
Org Type: RHCC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Regional Healthcare Coordinating Center

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

1. Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?
2. Provide the name and phone number for your local emergency manager.
3. Provide your primary and alternate means of communicating with staff.
4. Provide information about the general operational status of your facility/business.
5. What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?
6. Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.
7. Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.

Added: 10/29/2019 10:20 AM
Creator: Harms, Nancy
Org: Virginia Veterans Care Center
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Incident Commander for VVCC is Todd Barnes, with contact at 540-982-2860

Added: 10/29/2019 10:20 AM

Creator: Duncan, Jessica

Org: Highland Ridge Rehab Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Activated our EOP. Josh Tolbert is our Emergency Manager, 540-980-7705. We are dangerously low on identified item. Central Supply notified- contacted 2 vendors and our out of state sister facilities. 2 vendors and local Walmart are out of the item. Our sister facility has over stock of item and can drive to our site immediately and meet halfway.

We are communicating with staff and vendors via cellphones, email and facebook.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:23 AM

Reply: Thank you Jessica for your update!

Added: 10/29/2019 10:19 AM

Creator: Suddarth, Bob

Org: LewisGale Hospital Pulaski

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

Incident commander is Sean Pressman.

Added: 10/29/2019 10:19 AM

Creator: Sanders, Andrew

Org: Brian Center Health Rehab-Fincastle

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

: Have you activated emergency operations procedures at your facility?
During supply chain disruption we have activated our EOP.

Primary Means of communication is phone trees/text

Alt means: Smartlinx/Social Media

During Supply chain disruption we are operational for 72 hours then we will need additional supplies

We will need additional O2 immediately.

Emergency Coordinator:

Jason Ferguson540-928-2201

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:23 AM

Reply: Thank you for your update!

Added: 10/29/2019 10:19 AM

Creator: Pressman, Jennifer

Org: Salem Health and Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Emergency Operation Center Open and following emergency procedures

Emergency Manager Roanoke County: John Prilliman 540-375-3080

Communication via phone tree, text, social messaging

Depleted supply: chemicals infection control rooms

Contacting back up vendor and Raleigh Court Health and Rehabilitation Center

General operations:continue normal operations and use universal precautions

Jen Pressman

Salem Health and Rehabilitation Center

540-345-3894

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:23 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:18 AM

Creator: Fitzgibbons, Thomas

Org: Kings Grant Retirement Community

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

Kings Grant Martinsville VA

Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?

Tes command center activated Tom Fitzgibbons, Director 276-340-5157
276-634-1131 tfitzgibbons@kingsgrant.cc

Provide the name and phone number for your local emergency manager.
Matt Tatum mattatum@henrycountygov.va 634-4667

Provide your primary and alternate means of communicating with staff.
sara system (emails/texts staff), walkie talkies, cell text, internal phone system

Provide information about the general operational status of your facility/business. facility fine- supplies on hand if depleted have MOU with non-profits via Leading Age - share resources/care/transportation needs

What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise? water

Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response. Sysco contacted- delivery within 8 hours- also sister facility contacted to see what could be sent

Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.

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×

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:23 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:18 AM

Creator: Dietrich, Stephany

Org: Fresenius: Blue Ridge

Org Type: DS

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Dialysis Services

Fresenius Blueridge :

1. Emergency procedure was implemented due to supply chain interruption.
2. Local emergency manager is - Janet Blankenship 540-587-0700 ext 2.
3. Communication with staff will be through phone and text.
4. Facility operating at normal schedule.
5. The supplies that would be depleted causing emergency procedure would be normal saline, Dialyzers, lines and concentrate.
6. Vendor that will be contacted is Biomedical technician. Response is that they will coordinate with sister facilities and cooperate as necessary.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:24 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:18 AM

Creator: Parsons, Reid

Org: Appomattox Health & Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have not activated EOC. Appomattox County Emergency Director (Bobby Wingfield) 434-420-3900 has been contacted. We will be communicating with staff by phone and e-mail. Our facility is currently operating at normal status. We will be contacting 1 vendor to discuss situation.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:24 AM

Reply: Wonderful, thank you for the update!

Added: 10/29/2019 10:18 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Christiansburg

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

We are continuing our EOP. Using secondary means of communication. We have reached out to our sister location, secondary vendors and MOU partners for needed supplies.

Added: 10/29/2019 10:18 AM

Creator: Alley, Mary

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

1. **Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?**
2. **Provide the name and phone number for your local emergency manager.**
3. **Provide your primary and alternate means of communicating with staff.**
4. **Provide information about the general operational status of your facility/business.**
5. **What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?**
6. **Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.**
7. **Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.**

Added: 10/29/2019 10:17 AM

Creator: Harms, Nancy

Org: Virginia Veterans Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

RHCC notified of critical oxygen tank need.

Replies

Author: Cromer, Mark

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:18 AM

Reply: Thank you Nancy

Added: 10/29/2019 10:17 AM

Creator: Hurd, Heather

Org: Medi Roanoke Home Health & Hospice - Pulaski

Org Type: HHA

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Home Health Agency

We have initiated our EOP for both locations: Roanoke and Pulaski

Primary Contacts: Heather Hurd 540-278-1322 & 540-980-0478

Secondary Contacts: Lisa Marie Waybright 540-278-1322

Sherry Covey 540-980-0478

Utilizing secure emailing, messaging, and reaching out to sister agencies within corporation for assistance. Phone tree activated.

Local Emergency Managers for our service regions:

Botetourt: Jason Ferguson – 540-928-2201

Craig: Jim Cady, Sr – 540-864-5010

Floyd: Kevin Sowers – 540-745-9313

Franklin: Billy Ferguson: 540-483-3091

Giles: Chris McKlarney – 540-921-2525

Montgomery: Neal Turner – 540-394-2146

Pulaski: Josh Tolbert – 540-980-7716

Radford: Rodney Haywood – 540-731-3617

Roanoke City: Trevor Shannon – 540-853-2426

Roanoke County: Dustin Campbell – 540-777-8705

Salem: John Prillaman – 540-375-3080

Added: 10/29/2019 10:17 AM

Creator: Cromer, Mark

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

Jeremy Carter with Gretna Health and Rehab

Exercise:

1) EOP active, IC operational; Jeremy Carter incident commander (540)-525-02337, DON- Crystal McDowell-Miller, Jennifer Crowder-SDC, Clay Crews Maintenance Director present

2) Chris Slemp- Pittsylvania County Emergency Manager 434-713-4985

3) Primary-telephone/cellular; secondary: email blast

4) normal capacity but EOP

5) immediate need for heating fuel (exercise only)

6) Contacted Davenport Energy (434-656-2271) spoke to Tammy and she said emergency delivery would occur within 2 hours

7) We have updated VHASS Status Board. Emergency number is 434-656-1206 or 540-525-0337

Added: 10/29/2019 10:17 AM

Creator: Komar, Andrew

Org: Catawba Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

EOP/COOP: NOT Active

Local EM: Dustin Campbell (Roanoke County) 540-777-8705

Facility 24 Hour Contact: Andrew Komar 540-588-6572

Primary Staff Communication: In Person

Alternate Staff Communication: Everbridge Mass Communication System

General Operational Status: Normal, Behavioral Health, Psychiatric admissions only. Census 110

Gap Identified: Waste Removal

Added: 10/29/2019 10:17 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Roanoke

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

We are continuing our EOP. Using secondary means of communication. We have reached out to our sister location, secondary vendors and MOU partners for needed supplies.

Added: 10/29/2019 10:17 AM

Creator: Goldsmith, Mindy

Org: Carilion Franklin Memorial Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

CFMH local emergency manager is Billy Ferguson, 540-483-3091.

Communication to staff is telephone and email.

We are monitoring the situation.

Added: 10/29/2019 10:17 AM

Creator: Hamilton, Marisa

Org: Brandon Oaks at Home

Org Type: HHA

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Home Health Agency

Brandon Oaks at Home

Marisa Hamilton Administrator

We have activated our EOP addressing how we will manage wound care and hand sanitation supplies.

We are using phones as our primary source of communication with staff at this time with text and email as an alternative/back-up.

We have evaluated current wound care patients on caseload and have contacted McKesson rep regarding the need to additional supplies. We have contacted physicians for alternative wound care orders if needed. We are currently triaging wound care referrals prior to acceptance.

Added: 10/29/2019 10:16 AM

Creator: Bell, Diane

Org: Friendship Outpatient and Wellness Services

Org Type: OCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Outpatient Care Center

DRILL - We have activated our EOP at our Main Clinic and our extension site at Salem Terrace.

Diane Bell- 540-314-0615

Hal Ward- 540-265-2200

Local Emergency Manager -Roanoke County:

Dustin Campbell – 540-777-8705

Communication to staff:

Phone

Email

Secure Messaging

Due to the nature of our out-patient therapy clinic, we are operating as normal, conserving supplies as needed.

We have no immediate needs at this time.

Added: 10/29/2019 10:16 AM

Creator: Dowdy, Joe

Org: Horizon Behavioral Health

Org Type: CMHC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Community Mental Health Center

Horizon has activated its EOP

IC is Joe Dowdy 434-221-8412

We have opened our EOC to contact all our facilities

depleted item is identified and currently current need is being assessed

Added: 10/29/2019 10:16 AM

Creator: Harms, Nancy

Org: Virginia Veterans Care Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

VVCC has activated our EOP related to lack of Oxygen tanks for resident care. The EManger is Trevor Shannon at 540-853-2426. Communication within the building regarding O2 consumption, switching tanks to concentrators, conserve. Communication with staff on the units by rounding, active reminders. Procurement manager searching suppliers for alternate resource.

Added: 10/29/2019 10:16 AM

Creator: Brown, Kimberly

Org: Carilion Tazewell Community Hospital

Org Type: HOSP

Region: Far Southwest

Regions:

Far Southwest

Organization Types:

Hospital

Drill: Near Southwest CMS

Facility Point of Contact: Brian Bales and Kimberly Brown

Facility's Local Emergency Manager and contact information: David White
276-322-7217

Vendor Contact to assess 1 Supply Chain issue or contingency process.

Added: 10/29/2019 10:15 AM

Creator: Alley, Mary

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

1. **Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?**
 2. **Provide the name and phone number for your local emergency manager.**
 3. **Provide your primary and alternate means of communicating with staff.**
 4. **Provide information about the general operational status of your facility/business.**
 5. **What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?**
 6. **Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.**
 7. **Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.**
-

Added: 10/29/2019 10:15 AM
Creator: Reynolds, Jennifer
Org: Lynchburg Health & Rehabilitation Center
Org Type: LTC
Region: Near Southwest

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

We have activated the relevant portions our EOP. Andrew Shuler is Administrator. 434-239-2657

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:16 AM

Reply: Thank you for your response, are you able to see the other questions being asked?

Author: Roth, Daniel

Organization: Lynchburg Health & Rehabilitation Center

Time: 10/29/2019 10:17 AM

Reply: yes we are able to see the other comments

Author: Roth, Daniel

Organization: Lynchburg Health & Rehabilitation Center

Time: 10/29/2019 10:33 AM

Reply:

1. Administrator- Andrew Shuler

DON- Jennifer Reynolds

ADON- Kristal Sawyer

Dir. Maintenance- Daniel Roth

2. Melissa Foster 4344554290

3. Cellphone use, Social Media

4 facility operating at normal capacity but under emergency operations

5. ppe. Wound care supplies,

6. DSSI for supplies.

7. LTC Andrew Shuler- Lynchburg health and rehab 434 239-2659

Added: 10/29/2019 10:14 AM

Creator: Wiley, Adam

Org: Riverside Health & Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have activated our EOP and our EM contact is Tim Duffer phone# 434-799-5226. Adam Wiley, the Administrator is the Incident Commander his number is 276-970-8277. Cell phones and Walkie Talkies are in place for communicating with all staff members and we are operating at normal capacity but under emergency operations.

Generator is low on fuel and we can only get 200 gallons delivered today by Abercrombie Oil but our secondary provider Hardy Petroleum will be delivering another 200 gallons tomorrow.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:17 AM

Reply: Thank you Adam, are you able to see all of the questions being asked?

Author: Wiley, Adam

Organization: Riverside Health & Rehabilitation Center

Time: 10/29/2019 10:29 AM

Reply: Information updated and we are now operating under normal operations.

Added: 10/29/2019 10:14 AM

Creator: Glass, Heather

Org: Berkshire Health and Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have activated our Emergency Preparedness Plan. Contacted Chris Linkous and notified Emergency in process. We are contacting our vendors.

Webb Oil for diesel fuel: respond within hours

Carter Machinery generator: respond if needed

Added: 10/29/2019 10:13 AM

Creator: Goldsmith, Mindy

Org: Carilion Franklin Memorial Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

We have activated the relevant portions our EOP. Mindy Goldsmith is the Incident Commander and the Administrator on Call. Phone number 540-492-3422.

Added: 10/29/2019 10:12 AM

Creator: Alley, Mary

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

1. **Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?**
2. **Provide the name and phone number for your local emergency manager.**
3. **Provide your primary and alternate means of communicating with staff.**
4. **Provide information about the general operational status of your facility/business.**
5. **What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?**
6. **Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.**
7. **Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.**

Replies

Author: Lester, William

Organization: Kroontje Center at Warm Hearth Village

Time: 10/29/2019 10:23 AM

Reply:

We have activated our Emergency Procedure; IC is operational; William Lester is the Incident Commander 540-443-3427

Local Emergency Manager is Neil Turner 540-394-2146

Communication by phone, text, and email

Facility is operating at normal capacity but currently under emergency operations

The facility is in need of additional oxygen supply

The facility contacted Rotech to acquire 20 additional tanks, they were able to provide as requested

We have updated our VHASS status board

Added: 10/29/2019 10:11 AM

Creator: Cromer, Mark

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Regional Healthcare Coordinating Center

NSW RHCC Virtually Monitoring. Any questions please contact

Mark Cromer, macromer@vaems.org, 540.339.2490

Mary Kathryn Alley, mkalley@vaems.org, 540.541.0315

Monica McCullough, mmccullough@vaems.org, 540.529.9649

Added: 10/29/2019 10:11 AM

Creator: Cunningham, Kevin

Org: Centra Bedford Memorial Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

Bedford County Jack Jones 540 587 0700

Added: 10/29/2019 10:11 AM

Creator: Walkup, Michelle

Org: Carilion Giles Community Hospital

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

We have activated our EOP Veronica Stump is Incident Commander 540-921-7564

Chris McKlarney Giles County Emergency Manager

Communications via phone and email

Added: 10/29/2019 10:11 AM

Creator: Younger, Kiristen

Org: Johnson Health Center- Rustburg
Community Health Center

Org Type: SUPP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Support Agency / Organization

We have not activated our EOP. We have notified our Association. We will utilize supplies at our other locations. We will reach out to all four wholesalers that we utilize to see if we can receive supplies

Added: 10/29/2019 10:10 AM
Creator: Younger, Kiristen
Org: Johnson Health Center- James River
Dental Clinic
Org Type: SUPP
Region: Near Southwest

We have not activated our EOP. We have notified our Association. We will utilize supplies at our other locations. We will reach out to all four wholesalers that we utilize to see if we can receive supplies

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

Added: 10/29/2019 10:10 AM
Creator: Younger, Kiristen
Org: Johnson Health Center- Integrated
Services
Org Type: SUPP
Region: Near Southwest

We have not activated our EOP. We have notified our Association. We will utilize supplies at our other locations. We will reach out to all four wholesalers that we utilize to see if we can receive supplies

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

Added: 10/29/2019 10:10 AM
Creator: McFadden, Delilah
Org: Cumberland Plateau Health District
Org Type: PH
Region: Far Southwest

Cumberland Plateau Health District is standing by to assist and will monitor the situation.

Regions:
Far Southwest

Organization Types:
Public Health

Added: 10/29/2019 10:09 AM
Creator: Younger, Kiristen
Org: Johnson Health Center- Bedford
Community Health Center
Org Type: SUPP
Region: Near Southwest

We have not activated our EOP. We have notified our Association. We will utilize supplies at our other locations. We will reach out to all four wholesalers that we utilize to see if we can receive supplies

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

Added: 10/29/2019 10:09 AM
Creator: Younger, Kiristen
Org: Johnson Health Center- Bedford
Community Dental Center
Org Type: SUPP
Region: Near Southwest

We have not activated our EOP. We have notified our Association. We will utilize supplies at our other locations. We will reach out to all four wholesalers that we utilize to see if we can receive supplies

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

Added: 10/29/2019 10:09 AM
Creator: Bryant, Craig
Org: Carilion Medical Center (CRMH and
CRCH)
Org Type: HOSP
Region: Near Southwest

CMC is aware and is activating ICT.

DRILL DRILL DRILL

Carilion Clinic is experience a major disruption to laundry. will be spooling up all command teams.

Regions:
Near Southwest

Organization Types:
Hospital

Added: 10/29/2019 10:09 AM
Creator: Younger, Kiristen
Org: Johnson Health Center- Amelon Square
Immediate Care
Org Type: SUPP
Region: Near Southwest

We have not activated our EOP. We have notified our Association. We will utilize supplies at our other locations. We will reach out to all four wholesalers that we utilize to see if we can receive supplies

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

Added: 10/29/2019 10:08 AM
Creator: Younger, Kiristen
Org: Johnson Health Center - Lynchburg
Women's and Pediatric Health Services
Org Type: SUPP
Region: Near Southwest

We have not activated our EOP. We have notified our Association. We will utilize supplies at our other locations. We will reach out to all four wholesalers that we utilize to see if we can receive supplies

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

Added: 10/29/2019 10:08 AM
Creator: Cofer, Bob
Org: Far Southwest RHCC
Org Type: RHCC
Region: Far Southwest

FSWHPC standing by to assist as needed. An alert is being sent to our regions participants.

Regions:
Far Southwest

Organization Types:
Regional Healthcare Coordinating Center

Added: 10/29/2019 10:08 AM
Creator: Narramore, Michelle
Org: Warm Hearth at Home
Org Type: HHA
Region: Near Southwest

Warm Hearth at Home

Our EOP has been implemented and command team is ready. Michelle Narramore, Administrator, is Commander who can be reached at 540-808-8817.

Regions:
Near Southwest

Neal Turner: 540-394-2146

Organization Types:
Home Health Agency

Telephone, email, software message blast

We are in communication with impacted physicians in cases where wound supplies are at a premium seeking alternate means of addressing issues. We are also providing the physicians with what we have on hand to see if it will cover their patient's needs.

We are currently dangerously low on wound supplies.

Administrator was able to get Medline on the phone in 4 seconds to discuss the timeframe to refill from this provider after exhausting the supplies Warm Hearth Village was able to piece together. Medline was unable to estimate the timeframe for refill but did site their typical two day shipping timeframe should the supply be available.

Added: 10/29/2019 10:08 AM
Creator: Younger, Kiristen
Org: Johnson Health Center - Amherst
Community Health Center
Org Type: SUPP
Region: Near Southwest

We have not activated our EOP. We have notified our Association. We will utilize supplies at our other locations. We will reach out to all four wholesalers that we utilize to see if we can receive supplies

Regions:
Near Southwest

Organization Types:
Support Agency / Organization

Added: 10/29/2019 10:07 AM
Creator: Libassi, Nathan
Org: Carrington Place at Botetourt Commons
Org Type: LTC
Region: Near Southwest

We have activated our EOP for the disruption of our supply chain. Local Emergency personnel, Jason Ferguson, notified (540-928-2201). item identified and alternative vendors alerted along with sister facilities.

Regions:
Near Southwest

Organization Types:
Long Term Care Facility

Added: 10/29/2019 10:07 AM
Creator: Younger, Kiristen
Org: Johnson Health Center
Org Type: OCC
Region: Near Southwest

We have not activated our EOP. We will utilize supplies at our other locations. We will reach out to all four wholesalers that we utilize to see if we can receive supplies.

Regions:
Near Southwest

Organization Types:
Outpatient Care Center

Replies
Author: Alley, Mary
Organization: Near Southwest Preparedness Alliance
Time: 10/29/2019 10:22 AM
Reply: Thank you Kirsten!

Added: 10/29/2019 10:07 AM
Creator: Suddarth, Bob
Org: LewisGale Hospital Pulaski
Org Type: HOSP
Region: Near Southwest

We have implemented EOP. Josh Tolbert is our EM for the county. His contact number is 540-440-0300.

Regions:
Near Southwest

Organization Types:
Hospital

Added: 10/29/2019 10:07 AM

Creator: Heins, Robert

Org: LewisGale Hospital Montgomery

Org Type: HOSP

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospital

1.) Have activated EOP.

2.) Neal Turner - 540 - 808-6329

3.) HCA Alert, email blast, phone tree

4.) Pharmaceuticals

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:21 AM

Reply: Thank you for the update!

Added: 10/29/2019 10:06 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Roanoke

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

1. We have activated our EOP in Roanoke & Christiansburg.

1. Aaron Housh – 776-0198

2. Laura Ranzer – 776-0198

2. Local Emergency Managers:

1. Botetourt: Jason Ferguson – 540-928-2201

2. Craig: Jim Cady, Sr – 540-864-5010

3. Floyd: Kevin Sowers – 540-745-9313

4. Franklin: Billy Ferguson: 540-483-3091

5. Giles: Chris McKlarney – 540-921-2525

6. Montgomery: Neal Turner – 540-394-2146

7. Pulaski: Josh Tolbert – 540-980-7716

8. Radford: Rodney Haywood – 540-731-3617

9. Roanoke City: Trevor Shannon – 540-853-2426

10. Roanoke County: Dustin Campbell – 540-777-8705

11. Salem: John Prillaman – 540-375-3080

3. Communication Means:

1. Phone

2. Email

3. Secure Messaging

4. We are operating as normal conserving supplies as needed.

5. We have no immediate needs at this time.

Added: 10/29/2019 10:04 AM

Creator: Claiborne, Jason

Org: Chatham Health and Rehabilitation Center

Org Type: LTC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Long Term Care Facility

We have activated our EOP for the disruption of our supply chain.

IC Team in place. Chris Slemph 434-432-7921 is our local emergency planner and will be contacted.

Staff is being contacted via phone.

We are operational without disruption, but status could change as supplies diminish.

We identified a gap in backup / alternative vendors for supplies. We have been able to contact a new vendor who has agreed to supply limited material needed.

Replies

Author: Browning, Sarah

Organization: Carilion Medical Center (CRMH and CRCH)

Time: 10/29/2019 10:06 AM

Reply: Carilion Clinic Home Care and Hospice checking in. Evaluating impact.

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:13 AM

Reply: Thank you both. Are you able to see the questions that are being asked?

Added: 10/29/2019 10:03 AM

Creator: Ranzer, Laura

Org: Good Samaritan Hospice - Roanoke

Org Type: HSPC

Region: Near Southwest

Regions:

Near Southwest

Organization Types:

Hospice

We have activated our EOP.

Replies

Author: Alley, Mary

Organization: Near Southwest Preparedness Alliance

Time: 10/29/2019 10:12 AM

Reply: Thank you! Are you able to see the questions being asked?

Added: 10/29/2019 10:00 AM

Creator: Cromer, Mark

Org: Near Southwest Preparedness Alliance

Org Type: RHCC

Region: Near Southwest

Regions:

Near Southwest

*****ALL FACILITIES: PLEASE UPDATE YOUR STATUS BOARDS. Even if not participating in the EXERCISE*****

All participating healthcare facilities:

- 1. Have you activated emergency procedures at your facility, to include if incident command team is operational (who is the Incident Commander and their contact number)?**

Organization Types:

Regional Healthcare Coordinating Center

2. **Provide the name and phone number for your local emergency manager.**
3. **Provide your primary and alternate means of communicating with staff.**
4. **Provide information about the general operational status of your facility/business.**
5. **What gap did you identify during the tabletop exercise that is depleted right now at your organization due to the exercise?**
6. **Using that deficiency, contact at least one Vendor to assess the supply chain issues and report their response.**
7. **Hospital, LTC, Dialysis: Update your VHASS STATUS Board as appropriate with the status of your organization's EOP implementation. If not a hospital, LTC, or dialysis center please state your organizational type and 24 hour emergency contact number.**

Example response:

1. Yes, emergency procedures are active; IC is operational; Mark Cromer is Incident Commander 540-339-2490.
2. Trevor Shannon Roanoke City Emergency Manager, 999-999-9999
3. Primary is telephone/cellular. Secondary is email blast.
4. Facility is operating at normal capacity but under emergency operations.
5. We have an immediate need for toilet paper.
6. We are a Regional Healthcare Coalition in need of approximately 1200 rolls of toilet paper. We have contacted XYZ Paper Company and they were unable to make delivery. 123 Toilet Paper Quick Response Company (whom we have an MOU with) is able to respond immediately with 900 rolls and 300 by next week.
7. We are not a hospital, LTC or dialysis group. We are a Regional Healthcare Coalition and our emergency number if needed is 1-866-679-7422.

As strongly encouraged on our planning call, identify one part of your emergency operations plan that is relevant to this scenario and practice it.

Example: Call a vendor and ask how long it would take to get your item of need and if you are not the only organization in need where are you on the priority list.

Example: Exercise your all-staff alerting platform.

ENSURE ALL COMMUNICATIONS BEGIN WITH "EXERCISE"

Post what you tested and how it went to the event board!

Replies

Author: Carter, Jeremy

Organization: Gretna Health & Rehabilitation Center

Time: 10/29/2019 10:13 AM

Reply:

Exercise:

1) EOP active, IC operational; Jeremy Carter incident commander (540)-525-02337, DON- Crystal McDowell-Miller, Jennifer Crowder-SDC, Clay Crews Maintenance Director present

2) Chris Slemp- Pittsylvania County Emergency Manager 434-713-4985

3) Primary-telephone/cellular; secondary: email blast

4) normal capacity but EOP

5) immediate need for heating fuel (exercise only)

6) Contacted Davenport Energy (434-656-2271) spoke to Tammy and she said emergency delivery would occur within 2 hours

7) We have updated VHASS Status Board. Emergency number is 434-656-1206 or 540-525-0337